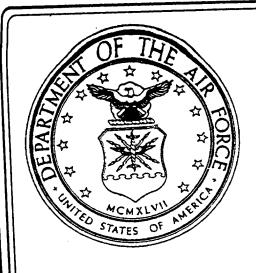
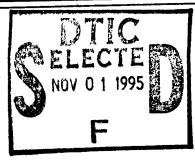
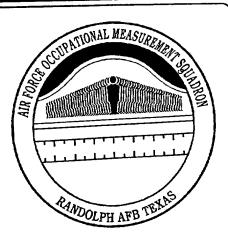
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# OCCUPATIONAL SURVEY REPORT

SUPPLY CAREER FIELD

AFSC 2SOXX

AFPT 90-645-013 SEPTEMBER 1995 19951030 112

OCCUPATIONAL ANALYSIS PROGRAM
AIR FORCE OCCUPATIONAL MEASUREMENT SQUADRON
AIR EDUCATION and TRAINING COMMAND
1550 5th STREET EAST
RANDOLPH AFB, TEXAS 78150-4449

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### **PREFACE**

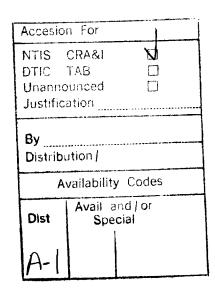
This report presents the results of an Air Force occupational survey of AFSC 2S0X1 (Supply Management) and 2S0X2 (Supply System Analysis) career ladders. Authority for conducting occupational surveys is contained in AFI 36-2623. Computer products used in this report are available for use by operations and training officials.

Mr. Tom Duffy, Inventory Development Specialist, developed the survey instrument; Mr. Daniel Dreher, Occupational Analyst, analyzed the data and wrote the final report. Ms. Jeanie Guesman provided computer programming support, and Mr. Richard Ramos provided administrative support.

Copies of this report are distributed to Air Staff sections, major commands, and other interested training and management personnel. Additional copies are available upon request to the Air Force Occupational Measurement Squadron, Attention: Chief, Occupational Analysis Flight (OMY), 1550 5th Street East, Randolph AFB Texas 78150-4449 (DSN 487-6623).

RICHARD C. OURAND, JR., Lt Col, USAF Commander Air Force Occupational Measurement Sq

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Chief, Occupational Analysis Flight
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### SUMMARY OF RESULTS

- 1. <u>Survey Coverage</u>: The Supply career ladders were surveyed to obtain current job and task data to assist with the restructuring of the career field. Because there were over 17,000 airmen in the career field at the time of the survey, a stratified random sample of 21 percent of eligible 2S0X1 personnel was used, while all 2S0X2 personnel were asked to participate. The final sample includes 2,251 AFSC 2S0X1, 664 AFSC 2S0X2, and 107 DAFSC 2S099/00 respondents.
- 2. <u>Specialty Jobs</u>: The 2S0X1 career ladder is quite diverse, with 22 clusters and independent jobs identified. These correspond to most of the elements under the various flights in a typical supply squadron. The Research and Pickup and Delivery jobs appear to be entry-level positions, with most other jobs performed by more experienced members. AFSC 2S0X2 personnel, on the other hand, perform base or command level computer operations functions almost exclusively. The 1995 merger of AFSCs 2S0X1 and 2S0X3 has not impacted the work performed by personnel in the career ladder.
- 3. <u>Career Ladder Progression</u>: AFSC 2S0X1 respondents exhibited a typical career ladder progression. The newest members of the career ladder performed several entry-level jobs, while more experienced personnel had broader jobs that involved more technical aspects of the supply process. The most senior personnel were supervisors and managers of the career ladder.

Progression in the AFSC 2S0X2 career ladder was not as clearly defined. Entry level personnel did, however, perform a somewhat more limited job than more senior respondents. The most senior AFSC 2S0X2 personnel were the supervisors and managers of this career ladder.

- 4. <u>Training Analysis</u>: STSs of the current career ladders were reviewed using OSR data. While both documents are quite well supported, there are sections of each that need to be reviewed to determine if the topics are appropriate for the documents. There are a few AFSC 2S0X2 tasks which were not matched to the STS that also need to be reviewed to determine if they suggest topics that should be included.
- 5. <u>Job Satisfaction</u>: Overall, AFSC 2S0X1 satisfaction indicators are lower than those of AFSC 2S0X2 respondents and members of related logistic specialties surveyed in 1994. Indicators have remained generally stable over the last 6 years. Members with some of the less technical jobs are not as satisfied as other members of the career field.
- 6. <u>Implications</u>: The classification structure, as described by <u>Specialty Descriptions</u> in the February 1995 CFETP, accurately portrays the work currently being done. Analysis of career ladder documents indicates both STSs are well supported by OSR data. There are, however, some AFSC 2S0X2 tasks not matched to the STS that should be reviewed to determine if inclusion in future revisions is warranted.

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# OCCUPATIONAL SURVEY REPORT (OSR) SUPPLY CAREER FIELD (AFSCs 2S0X1, and 2S0X2)

### INTRODUCTION

This is a report of an occupational survey of the Supply career field conducted by the Occupational Analysis Flight, Air Force Occupational Measurement Squadron (AFOMS). The survey was conducted to update the currency of occupational survey data for the career field. The last OSR for this career field was published in July 1988.

### **Background**

The career field was recently restructured in April 1995 when AFSC 2S0X1 (Inventory Management) merged with AFSC 2S0X3 (Materiel Storage and Distribution) to become the new AFSC 2S0X1 (Supply Management) career ladder. Before the merger, AFSC 2S0X1 personnel performed item and monetary accounting and inventory and stock control, financial planning, and funds control. They also computed requirements, determined allowances, and researched supply and equipment requirements. AFSC 2S0X3 personnel, on the other hand, were involved with materiel storage and distribution, which included inspecting, identifying, securing, and inventorying supplies and equipment. They also operated materiel handling equipment. Present AFSC 2S0X1 personnel now perform both managing and handling functions.

AFSC 2S0X2 (Supply System Analysis) was not included in the restructuring and remained unchanged. AFSC 2S0X2 personnel continue to focus on computer operations, designing information retrieval software, and managing programs used in the supply system. *Specialty Descriptions* in the February 1995 Career Field Education and Training Plan (CFETP) reflect the work performed by members of the two current career ladders.

Because at the time survey data were collected, there were three separate career ladders, the discussion of the career field jobs performed will reflect the **premerger** AFSC of the respondents. All other sections of this report, however, will reflect the current AFSC 2S0X1 (Supply Management) and 2S0X2 (Supply System Analysis) structure.

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Enlistees enter the new Supply Management career ladder by completing a 6 week 3ALR2S0X31 Supply Management Apprentice course taught at Lackland AFB. The course introduces students to publications, demand processing, maintenance support, stock control, Air Force Equipment Maintenance System, War Readiness Materiel (WRM), retail outlets, how to operate the Universal Terminal System, and experience using Hand Held Terminals.

AFSC 2S0X2 personnel, on the other hand, cross train into the specialty from AFSC 2S0X1. They must hold the 5-skill level, have 3 years experience in the Supply Management specialty, and complete the 9-week 3ALR2S032 Supply System Analysis Apprentice course taught at Lackland AFB. This course prepares graduates to operate the Remote Processing Station (RPS), introduces the Standard Base Supply System (SBSS), computers, system processors, Interactive Processing Facility, Query Language Processor, Supply System User Report Generator, and RPS processing.

### SURVEY METHODOLOGY

### **Inventory Development**

The data collection instrument for this occupational survey was USAF Job Inventory (II) Air Force Personnel Test 90-645-013 dated June 1993. A tentative task list was prepared after reviewing current career ladder training documents, the previous OSR on the supply career field, and prior task list. This preliminary task list was refined and validated through interviews with 80 AFSC 645XX subject-matter experts at the following units:

3400 TCHTS, Lowry AFB CO
60 SUPS, Travis AFB CA
89 AW/LGS, Andrews AFB MD
351 SUPS/LGS, Whiteman AFB MO
SSC/LGS, Gunter AFB AL
347 SUPS/CC, Moody AFB GA
646 SUPS/LGS, Eglin AFB FL
646 SUPG/DSS, Tinker AFB OK
654 SUPS/DMS, Wright-Patterson AFB OH

The resulting II contains 846 tasks grouped under 25 duty headings. There is also a background section which requests information on paygrade, job title, time in present job, time in service, job satisfaction, and duty section of assignment.

### Survey Administration

From September 1993 through February 1994, Military Personnel Flights at operational bases administered the inventory to stratified random samples of 21 percent of all eligible 2S0X1 and 2S0X3 personnel and all eligible AFSC 2S0X2 personnel. Eligible members were those who were not in transition for a permanent change of station, not retiring during the time inventories were administered to the field, and personnel who had been in their jobs longer than 6 weeks. Participants were selected from a computer-generated mailing list obtained from Headquarters Air Force Military Personnel Center, Randolph AFB TX.

Respondents were first asked to fill in an identification and biographical information section and answer a number of background questions. They were then instructed to go through the booklet and put a check mark beside each task they perform in their current job. When they completed this, they were asked to go back and indicate the relative amount of time they spent performing each task checked using a 9-point scale. The time-spent ratings ranged from 1 (a very small amount of time spent) to 9 (a very large amount).

A computer program calculated the relative percent time each respondent spent performing tasks by first totaling the ratings of all tasks marked, dividing the rating of each task by this total, and multiplying the result by 100. Percent time spent ratings from all respondents were combined and used with percent members performing values to describe various groups in the career ladder.

### Survey Sample

Personnel were selected to participate in this survey to ensure an accurate representation across major commands (MAJCOMs) and paygrades. Table 1 shows the MAJCOM representation of AFSC 2S0XX personnel following the merger and the survey sample were quite similar. Table 2 shows the paygrade distribution of the sample was also similar to the total population.

TABLE 1
MAJCOM DISTRIBUTION OF SAMPLE

COMMAND	PERCENT OF ASSIGNED	PERCENT OF SAMPLE
ACC	38	37
AMC	16	16
USAFE	12	14
PACAF	11	11
AETC	10	10
AFMC	7	7
SPACE	2	2

TABLE 2
PAYGRADE DISTRIBUTION OF SAMPLE

<u>PAYGRADE</u>	PERCENT OF ASSIGNED	PERCENT OF SAMPLE
E-1 to E-3	27	17
E-4	24	25
E-5	24	29
E-6	13	16
E-7	9	10
E-8	2	2
E-9	1	1
AFSC 2S0X1/X AFSC 2S0X1/X AFSC 2S0X1/X Percent of Assig Percent of Eligib	3 Eligible 3 in Sample ned in Sample	16,400 14,725 2,358 14% 16%
AFSC 2S0X2 A AFSC 2S0X2 E AFSC 2S0X2 in	ligible Sample	976 853 664
Percent of Assig	•	68%
Percent of Eligib	ole in Sample	79%

### Task Factor Administration

Job descriptions alone do not provide sufficient data for making decisions about career ladder documents or training programs. Task factor information is needed for a complete analysis of the career ladder. To obtain the needed task factor data, selected senior NCOs (generally E-6 or E-7 technicians) also completed a training emphasis (TE) or task difficulty (TD) booklet. These booklets were processed separately from the JIs, and TE and TD data, where applicable, were used when analyzing other issues in this report.

<u>Training Emphasis (TE)</u>. Training Emphasis is defined as the degree of emphasis that should be placed on each task for structured training of first-enlistment personnel. Structured training is training provided by resident technical schools, field training detachments, mobile training teams, formal on-the-job (OJT), or any other organized training method. Seventy-one experienced

premerger AFSC 2S0X1 and 2S0X3 NCOs rated tasks in the inventory on a 10-point scale ranging from 0 (no training needed) to 9 (extremely high). Overall agreement among the raters was acceptable. The average TE rating for these 71 raters was 2.13, with a standard deviation of 1.44. Tasks with a TE rating of 3.57 or greater are considered to have high AFSC 2S0X1 training emphasis. Fifty-nine experienced 2S0X2 NCOs also rated tasks in the inventory. Overall agreement among the raters was high. The average TE rating for these 59 raters was 1.07, with a standard deviation of 1.56. Tasks with a TE rating of 2.63 are considered to have high AFSC 2S0X2 training emphasis.

<u>Task Difficulty (TD)</u>. TD is defined as the amount of time needed to learn to perform each task satisfactorily. One hundred and fifty-five experienced NCOs representing all three premerger career ladders rated the difficulty of the tasks in the inventory using a 9-point scale ranging from 1 (extremely low) to 9 (extremely high). These 155 raters had high agreement as to the difficulty of tasks on the inventory. TD ratings were adjusted so tasks of average difficulty have a value of 5.00, and a standard deviation of 1.00. Any task with a TD rating of 6.00 or above is considered difficult to learn.

When used in conjunction with the primary criterion of percent members performing, TD and TE ratings can provide insight into first-enlistment personnel training requirements. Such insights may suggest a need for lengthening or shortening entry-level training.

## SPECIALTY JOBS (Career Ladder Structure)

The first step in the analysis process is to identify the structure of the career ladder in terms of the jobs performed by the respondents. Comprehensive Occupational Data Analysis Programs (CODAP) assist by creating an individual job description for each respondent based on the tasks performed and relative amount of time spent on the tasks. A hierarchical clustering program compares all the individual job descriptions, locates those with the most similar tasks performed and time spent on tasks, and combines them to form a stage in the clustering sequence. In successive stages, new members are added to the initial group or new groups are formed based on the similarity of tasks performed and time spent. This process continues until as many respondents as possible are included a group.

The basic group used in the hierarchical clustering process is the <u>Job</u>. When two or more jobs have a substantial degree of similarity in tasks performed and time spent on tasks, they are grouped together and identified as a <u>Cluster</u>. The structure of the career ladder is then defined in terms of clusters of jobs and independent jobs.

### Overview of Specialty Jobs

Survey data show the Supply career field is very diverse. Based on the analysis of percent members performing tasks and the amount of time spent performing tasks, 15 clusters of jobs and 8 independent jobs, listed below, were identified. Titles of clusters and independent jobs identified from survey data matched most titles of elements in Standard Base Supply System (SBSS) flights (see Figure 1). Work performed by Munitions Management Elements and Fuels Management Flights, however, were not part of this study and are not addressed in this report.

Jobs in the Computer System Operations cluster were performed almost exclusively by AFSC 2S0X2 personnel, while jobs in other clusters and independent jobs were performed by both AFSC 2S0X1 and 2S0X3 respondents. It was interesting to note that all respondents performed about five common computer operations tasks, such as signing on and off terminals, maintaining standards of good housekeeping, using consolidated transaction histories, performing transaction histories, and reprocessing rejected inputs.

The clusters and independent jobs were clearly distinguished by the time respondents spent performing tasks associated with individual elements or functions of the career field. The stage (STG) number shown beside each title is a hierarchical clustering number assigned by CODAP, while the letter "N" stands for the number of respondents performing each cluster or independent job.

- 1. COMPUTER SYSTEM OPERATIONS CLUSTER (STG084, N=622)
- 2. TRAINING JOB (STG795, N=17)
- 3. RESEARCH JOB (STG641, N=10)
- 4. FUNDS MANAGEMENT JOB (STG724, N=12)
- 5. ANALYSIS CLUSTER (STG111, N=71)
- 6. SUPERVISORY CLUSTER (STG083, N=456)
- 7. INSPECTION CLUSTER (STG387, N=70)
- 8. RECEIVING CLUSTER (STG142, N=337)
- 9. READINESS MATERIEL CLUSTER (STG277, N=98)
- 10. RETAIL SALES CLUSTER (STG312, N=100)
- 11. CUSTOMER SERVICES JOB (STG673, N=24)

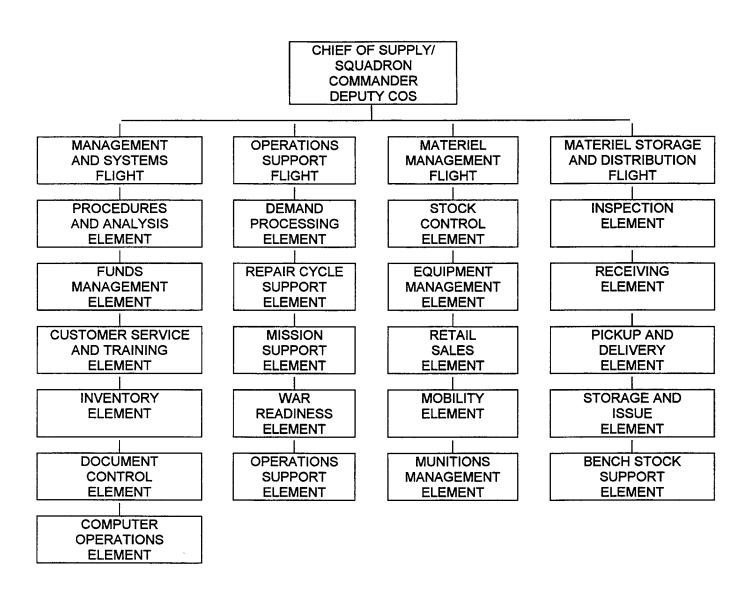


FIGURE 1
ELEMENTS IN A SUPPLY SQUADRON

- 12. STOCK CONTROL CLUSTER (STG175, N=96)
- 13. DEMAND PROCESSING CLUSTER (STG127, N=43)
- 14. MISSION SUPPORT (MICAP) JOB (STG650, N=103)
- 15. RECORDS MAINTENANCE JOB (STG661, N=23)
- 16. BENCH STOCK CLUSTER (STG157, N=76)
- 17. MATERIEL CONTROL CLUSTER (STG405, N=44)
- 18. REPAIR CYCLE CLUSTER (STG125, N=62)
- 19. EQUIPMENT MANAGEMENT JOB (STG646, N=43)
- 20. INVENTORY JOB (STG705, N=58)
- 21. DOCUMENT CONTROL CLUSTER (STG492, N=35)
- 22. MOBILITY CLUSTER (STG212, N=59)
- 23. PICKUP AND DELIVERY CLUSTER (STG526, N=33)

Survey data show AFSC 2S0X1 respondents were rather diversified, as they performed most of the jobs identified in the career ladder structure, including Computer Systems Operations. AFSC 2S0X3 personnel were more specialized, as most performed only the Pickup and Delivery, Inspection, and Receiving jobs. AFSC 2S0X2 personnel were the most specialized, as 90 percent performed only the Computer System Operations jobs.

### **Group Descriptions**

The following paragraphs contain brief descriptions of the clusters and independent jobs identified through the career ladder structure analysis. Appendix A lists representative tasks performed by members in each cluster and independent job. Table 3 displays time spent on duties, while Table 4 provides background information on members in each cluster and independent job. Percentages of time spent on a particular duty which best distinguishes a cluster or independent job are printed in bold type for easy reference. Selected background data which help distinguish between members of the jobs are also printed in bold type in Table 4.

TABLE 3

AVERAGE PERCENT TIME SPENT ON DUTIES BY MEMBERS IN CAREER LADDER JOBS

	DUTIES	COMPUTER OPS (STG084)	TRAINING (STG795)	RESEARCH (STG641)	FUNDS MGMT (STG724)	ANALYSIS (STG111)	SUPERVISORY (STG083)
¥	ORGANIZING AND PLANNING	4	7	က	4	14	17
М	DIRECTING AND IMPLEMENTING	3	9	3	4	12	18
Ö	INSPECTING AND EVALUATING	4	က	*	S	14	16
Ω	•	2	77	*	*	2	<b>∞</b>
Щ	PERFORMING GENERAL SUPPLY FUNCTIONS	21	4	44	17	18	10
[ <u>T</u> .	Д,	*		34	*	3	2
	FUNCTIONS						
G	PERFORMING PROCEDURES AND ANALYSIS FUNCTIONS	2	_	3	S	31	က
H	I PERFORMING FUNDS MANAGEMENT	*	0	0	29	*	*
Τ	PERFORMING COMPUTER SYSTEM OPERATIONS - BASE LEVEL	62	0	_	0	4	-
J	PERFORMING COMPUTER SYSTEM OPERATIONS - COMMAND		0	0	0	*	*
	LEVEL OR EOUIVALENT						
×	PERFORMING INVENTORY FUNCTIONS	*	0	0	0	*	*
1		*	0	-	*	*	*
M	1 PERFORMING RECORDS MAINTENANCE FUNCTIONS	*	0	0	0	*	*
Ż	PERFORMING CUSTOMER SERVICE UNIT (CSU) FUNCTIONS	*	*	2	7	*	*
0	PERFORMING BENCH STOCK FUNCTIONS	*	0	0	0	*	
Д		*	0	_	0	*	5
0	PERFORMING RETAIL SALES FUNCTIONS	*	0	0	0	0	*
<i>'</i> ~	PERFORMING EQUIPMENT MANAGEMENT FUNCTIONS	*	0	0	0	*	*
S	PERFORMING STOCK CONTROL FUNCTIONS	*	0	0	7	*	1
Ľ		*	0	2	0	0	*
	1 PERFORMING WAR READINESS MATERIEL (WRM) FUNCTIONS	*	0	0	0	*	*
<i>&gt;</i>	INSPECTING, IDENTIFYING, AND CLASSIFYING PROPERTY	*	0	0	0	*	-
<b>*</b>	V RECEIVING, ISSUING, STORING, AND DISTRIBUTING PROPERTY	*	0	3	0	*	S
×	FERFORMING MATERIEL CONTROL OR UNIT SUPPLY	*	0	2	*	*	3
	FUNCTIONS						
Y	PERFORMING SUPPLY MOBILITY FUNCTIONS	*	*	0	0	*	*

\* Denotes less than 1 percent

TABLE 3 (CONTINUED)

# AVERAGE PERCENT TIME SPENT ON DUTIES BY MEMBERS IN CAREER LADDER JOBS

	DUTIES	INSPECTION (STG387)	RECEIVING (STG142)	READINESS MATERIEL (STG277)	RETAIL SALES (STG312)	CUSTOMER SVCS (STG673)	STOCK CTRL (STG175)
A	ORGANIZING AND PLANNING	ς.	ς.	9	4	4	5
Д	DIRECTING AND IMPLEMENTING	Ś	9	<b>∞</b>	9	S	9
၁	INSPECTING AND EVALUATING	9	S	4	4	-	5
D	TRAINING	4	3	3	3	-	3
田	PERFORMING GENERAL SUPPLY FUNCTIONS	16	13	11	14	37	23
Ţ	PERFORMING SUPPLY FILES, PUBLICATIONS, OR REPORT FUNCTIONS	3	*	<del></del>	1	4	-
Ŋ	PERFORMING PROCEDURES AND ANALYSIS FUNCTIONS	1	*	*	*	2	2
H	PERFORMING FUNDS MANAGEMENT	*	*	*	*	*	*
Ι	PERFORMING COMPUTER SYSTEM OPERATIONS - BASE LEVEL	*	*	*	*	*	7
Ţ	PERFORMING COMPUTER SYSTEM OPERATIONS - COMMAND	0	*	0	*	0	*
	LEVEL OR EQUIVALENT						
×	PERFORMING INVENTORY FUNCTIONS	*	*	2	7	*	*
T	PERFORMING DOCUMENT CONTROL FUNCTIONS	*	*	*	*	*	*
Σ	PERFORMING RECORDS MAINTENANCE FUNCTIONS	*	*	*	*	*	*
Z	PERFORMING CUSTOMER SERVICE UNIT (CSU) FUNCTIONS	*	*	*		30	2
0	PERFORMING BENCH STOCK FUNCTIONS	*	*	*	*	2	*
Ь	PERFORMING COMBAT OPERATIONS SUPPORT FUNCTIONS	*	-	2	*	-	*
0	PERFORMING RETAIL SALES FUNCTIONS	*	*	*	47	*	*
~	PERFORMING EQUIPMENT MANAGEMENT FUNCTIONS	*	*	*	*	*	*
S	PERFORMING STOCK CONTROL FUNCTIONS	*	*	*	*	<b>∞</b>	47
H	PERFORMING MISSION SUPPORT FUNCTIONS	*	*	*	*	*	*
Ω	PERFORMING WAR READINESS MATERIEL (WRM) FUNCTIONS	*	*	40	*	0	*
>	INSPECTING, IDENTIFYING, AND CLASSIFYING PROPERTY	47	2	2	7	*	*
≯	RECEIVING, ISSUING, STORING, AND DISTRIBUTING PROPERTY	<b>∞</b>	26	13	11	*	*
×	PERFORMING MATERIEL CONTROL OR UNIT SUPPLY FUNCTIONS	*	-		*	_	*
Y	PERFORMING SUPPLY MOBILITY FUNCTIONS	*	*	_	*	*	*

\* Denotes less than 1 percent

TABLE 3 (CONTINUED)

AVERAGE PERCENT TIME SPENT ON DUTIES BY MEMBERS IN CAREER LADDER JOBS

	DUTIES	DEMAND PROCESS (STG127)	MICAP (STG650)	RECORDS MAINT (STG661)	BENCH STOCK (STG157)	MATERIEL CTRL (STG405)	REPAIR CYCLE (STG125)
<							
∢ 1	ORGANIZING AND PLANNING	S	4	4	'n	4	7
n i	DIRECTING AND IMPLEMENTING	10	4	5	<b>∞</b>	3	8
ပ	INSPECTING AND EVALUATING	ς.	7	٣	m	2	
Ω	TRAINING	4	6	. ~	) (°	ı <del>-</del>	٠.
団	PERFORMING GENERAL SUPPLY FUNCTIONS	20	, <u>Y</u>	, <u>«</u>	· <del>*</del>	, <u>, , , , , , , , , , , , , , , , , , </u>	٦ ٢
H	PERFORMING SUPPLY FILES, PUBLICATIONS, OR REPORT	9	7	<u>-</u>	3 7	9	Ç –
	FUNCTIONS				l	)	1
Ö	PERFORMING PROCEDURES AND ANALYSIS FUNCTIONS	*	*	m	*	*	*
H	PERFORMING FUNDS MANAGEMENT	*	*	*	*	*	*
Ι	PERFORMING COMPUTER SYSTEM OPERATIONS - BASE LEVEL	2	<b>y</b>	*	*	*	*
<b>-</b>	PERFORMING COMPUTER SYSTEM OPERATIONS - COMMAND	0	· C	C	C	*	*
	LEVEL OR EQUIVALENT	,	<b>)</b>	>	Þ		
¥	PERFORMING INVENTORY FUNCTIONS	*	*	*	-	*	*
1	PERFORMING DOCUMENT CONTROL FUNCTIONS	2	*	*	*	_	_
Σ	PERFORMING RECORDS MAINTENANCE FUNCTIONS	ĸ	*	47	*	+ <b>*</b>	· *
Z	PERFORMING CUSTOMER SERVICE UNIT (CSU) FUNCTIONS	2		. 6	*	_	-
0	PERFORMING BENCH STOCK FUNCTIONS	1 <b>*</b>	· *	1 *	41	4	- T
Д	PERFORMING COMBAT OPERATIONS SUPPORT FUNCTIONS	22	<b>∞</b>	r	9	22	43
0	PERFORMING RETAIL SALES FUNCTIONS	-	*	0	*	-	? ~
<b>~</b>	PERFORMING EQUIPMENT MANAGEMENT FUNCTIONS	*	*	*	*	*	ì *
S	PERFORMING STOCK CONTROL FUNCTIONS	7	7	*	*	"	*
Τ	PERFORMING MISSION SUPPORT FUNCTIONS	9	47	*	2	, (r)	*
	PERFORMING WAR READINESS MATERIEL (WRM) FUNCTIONS	1	*	0	*	ı <b>*</b>	*
>	INSPECTING, IDENTIFYING, AND CLASSIFYING PROPERTY	*	*	*	*	*	C
≽	RECEIVING, ISSUING, STORING, AND DISTRIBUTING PROPERTY	3		*	5	m	<u>.</u> 71
×	PERFORMING MATERIEL CONTROL OR UNIT SUPPLY FUNCTIONS	4	2	*	ς τ	24	i m
>	PERFORMING SUPPLY MOBILITY FUNCTIONS	*	*	*	*	0	0

\* Denotes less than 1 percent

TABLE 3 (CONTINUED)

AVERAGE PERCENT TIME SPENT ON DUTIES BY MEMBERS IN CAREER LADDER JOBS

	DUTIES	EQUIP MAINT (STG646)	INVENTORY (STG705)	DOCUMENT CONTROL (STG492)	MOBILITY (STG212)	PICK-UP DELIVERY (STG526)
A	ORGANIZING AND PLANNING	9	4	5	<b>∞</b>	3
В	DIRECTING AND IMPLEMENTING	7	S	S	6	2
ပ	INSPECTING AND EVALUATING	4	8	4	9	2
Ω	TRAINING	5	3	2	4	*
田	PERFORMING GENERAL SUPPLY FUNCTIONS	20	24	24	4	7
Ħ	PERFORMING SUPPLY FILES, PUBLICATIONS, OR REPORT FUNCTIONS	S	*	2	3	*
Ö	PERFORMING PROCEDURES AND ANALYSIS FUNCTIONS	*	2	*	*	0
H	PERFORMING FUNDS MANAGEMENT	*	*	0	*	0
Ι	PERFORMING COMPUTER SYSTEM OPERATIONS - BASE LEVEL	-	*	2	*	0
_	PERFORMING COMPUTER SYSTEM OPERATIONS - COMMAND	0	*	*	*	0
	LEVEL OR EQUIVALENT					
×	PERFORMING INVENTORY FUNCTIONS	*	53	2	*	0
H	PERFORMING DOCUMENT CONTROL FUNCTIONS	*	2	20	*	*
Z	PERFORMING RECORDS MAINTENANCE FUNCTIONS	*	*	*	0	*
Z	PERFORMING CUSTOMER SERVICE UNIT (CSU) FUNCTIONS	_	*	*	*	*
0	PERFORMING BENCH STOCK FUNCTIONS	0	*	0	*	3
Ъ	PERFORMING COMBAT OPERATIONS SUPPORT FUNCTIONS	*	*	*	*	*
0	PERFORMING RETAIL SALES FUNCTIONS	*	0	0	2	*
×	PERFORMING EQUIPMENT MANAGEMENT FUNCTIONS	46	*	*	*	0
S	PERFORMING STOCK CONTROL FUNCTIONS	*	*	0	*	0
Η	PERFORMING MISSION SUPPORT FUNCTIONS	0	0	0	0	0
n	PERFORMING WAR READINESS MATERIEL (WRM) FUNCTIONS	0	*	0	2	0
>	INSPECTING, IDENTIFYING, AND CLASSIFYING PROPERTY	0	*	*	2	*
×	RECEIVING, ISSUING, STORING, AND DISTRIBUTING PROPERTY	*	-	*	11	78
×	PERFORMING MATERIEL CONTROL OR UNIT SUPPLY FUNCTIONS	*	*	*	*	*
<b>X</b>	PERFORMING SUPPLY MOBILITY FUNCTIONS	*	*	0	45	*

TABLE 4

BACKGROUND DATA ON MEMBERS OF SPECIALTY JOBS

RECEIVING (STG142)	337 48	4%	5%	2%	0	0	0	31%	40%	18%	0	0		35%	27%	23%	11%	4%	0	0	17	79
INSPECTION (STG387)	70 70	0	1%	0	0	0	0	4	57%	36%	%1	0		2%	73%	36%	21%	11\$	0	0	16	128
SUPERVISORY (STG083)	<b>456</b> 93	2%	21%	35%	0	0	2%	1%	2%	14%	11%	7%		3%	%6	24%	18%	23%	11%	%9	21	176
ANALYSIS (STG111)	71 52	%1	20%	46%	0	1%	21%	0	0	4%	4%	1%		0	%8	41%	18%	30%	3%	0	15	154
FUNDS MGMT (STG724)	12 37	0	20%	42%	0	0	0	0	0	%8	0	0		%8	%8	%85	17%	%8	0	0	24	118
RESEARCH (STG641)	10 9	%09	30%	0	0	0	0	0	10%	0	0	0		<b>%08</b>	20%	0	0	0	0	0	7	25
TRAINING (STG795)	17	O	41%	35	0	0	0	0	12%	%9	0	0		0	24%	47%	29%	0	0	0	16	122
COMPUTER OPS (STG084)	<b>622</b> 89	0	2%	1%	2%	53%	41%	0	0	0	0	0		0	70%	45%	24%	11%	0	0	36	89 TICF
	NUMBER IN STAGE AVERAGE TASKS	DAFSC DISTRIBUTION 2S031	28051	28071	2S032	S2052	2S072	2S033	2S053	2S073	2S090	2S000	PAYGRADE	AIRMAN	. E-4	E-5	E-6	E-7	н <b>-8</b>	E-9	MONTHS IN JOB	MONTHS TAFMS

TABLE 4 (CONTINUED)

BACKGROUND DATA ON MEMBERS OF SPECIALTY JOBS

MATERIEL CONTROL (STG405)	44 47	%	75%	14%	0	0	0	0	0	2%	0	0		20%	48%	20%	7%	2%	0	0	21	i 6	2
BENCH STOCK (STG157)	76 37	14%	32%	14%	0	0	0	14%	22%	3%	0	0		34%	34%	21%	%6	1%	0	0	61	32	2
RECORDS MAINT (STG661)	23 41	13%	%59	4%	0	0	0	4%	4%	%6	0	0		13%	48%	35%	4%	0	0	0	19	83	ò
MICAP (STG650)	103	18%	28%	18%	0	0	0	2%	3%	0	0	0		24%	45%	23%	2%	2%	0	0	15	8	70
DEMAND PROCESS (STG127)	43	28%	49%	21%	0	0	0	0	0	2%	0	0		35%	76%	30%	%6	0	0	0	12	74	<b>!</b>
STOCK CONTROL (STG175)	96 46	16%	48%	32%	0	0	0	0	3%	0	1%	0		21%	30%	31%	17%	1%	0	0	11	91	•
CUSTOMER SVCS (STG673)	24 <b>29</b>	13%	54%	25%	0	0	0	0	%8	0	0	0		21%	33%	38%	%8	0	0	0	∞	98	}
RETAIL SALES (STG312)	100	23%	31%	11%	0	0	0	14%	13%	1%	1%	0		38%	73%	21%	%/	2%	0	0	13	77	
READINESS MATERIEL (STG277)	98	12%	38%	20%	0	0	0	10%	16%	3%	0	0		24%	35%	19%	13%	%8	0	0	18	98	)
	NUMBER IN STAGE AVERAGE TASKS	DAFSC DISTRIBUTION 2S031	28051	2S071	2S032	S2052	2S072	2S033	2S053	2S073	2S090	2S000	PAYGRADE	AIRMAN	E-4	E-5	E-6	E-7	E-8	6 <b>-</b> 3	MONTHS IN JOB	MONTHS TAFMS	

TABLE 4 (CONTINUED)

BACKGROUND DATA ON MEMBERS OF SPECIALTY JOBS

PICK-UP DELIVERY (STG526)	33 11	0 0	0	0 0	0	73%	27%	0	0	0	Š	82% 139	%9	C	0	0	0	11	34
MOBILITY (STG212)	59 40	10% 27%	20%	0 0	0	7%	19%	17%	0	0	, do	18%	27%	15%	12%	0	0	19	113
DOCUMENT CONTROL (STG492)	35 32	23%	17%	0 0	0	%9	3%	0	0	0	ò	37%	14%	%6	0	0	0	∞	89
INVENTORY (STG705)	58 35	14% 41%	14%	0 0	0	2%	19%	%6	0	0	•	19%	28% 28%	%6	%/	0	0	16	86
EQUIP MAINT (STG646)	43 40	12% 72%	16%	0 0	0	0	0	0	0	0	Š	%6	33% 26%	7%	2%	0	0	12	83
REPAIR CYCLE (STG125)	62 35	29% 40%	%8	0 0	0	%9	15%	2%	0	0		20%	3270 18%		0	0	0	14	51
	NUMBER IN STAGE AVERAGE TASKS	DAFSC DISTRIBUTION 2S031 2S051	2S071	28032	28072	2S033	2S053	2S073	2S090	2S000	PAYGRADE	AIRMAN	4-7 T	ዝ ነ	Д., 7	五 8-7	E-9	MONTHS IN JOB	MONTHS TAFMS

1. <u>COMPUTER SYSTEM OPERATIONS CLUSTER (STG084, N=622)</u>. These jobs were performed by 90 percent of all AFSC 2S0X2 Supply System Analyst respondents. Members cross-train into this specialty from the 2S0X1 ladder after earning the 5-skill level and having at least 3 years experience. There were, however, 18 prior AFSC 2S0X1 respondents who indicated they performed this work - obviously working out of their specialty. The work is somewhat focused, as members performed an average of only 89 tasks, spending 62 percent of their duty time on base level computer system operations. This includes managing automated data processing equipment (ADPE) functions; distributing products; and performing a number of analysis, coordination, programming, and data base functions. Personnel who perform these jobs are distinguished by the time they spend performing the following tasks:

print reports
utilize system control key-ins (CONS)
process reports, twilights, or utility programs
transfer files or programs to or from mainframe and microcomputers
distribute computer printouts or products
initialize pseudoreader processing
initialize or reinitialize remotes
process file status, releveling, or follow-ups
process console inputs
generate integrated recovery unit (IRU) dumps

Since personnel cross-train into this specialty, respondents in the cluster were somewhat more senior. They were in paygrades E-4 through E-7, 55 percent held the 5-skill level, and another 43 percent held the 7-skill level. Eighty-four percent indicated they were assigned to a computer operations center, while 3 percent worked in a command level position.

Survey data show there were five distinct jobs in the cluster. Seventy percent of all respondents in the cluster performed the one basic job of the AFSC 2S0X2 specialty, spending 69 percent of their duty time performing base level computer operations. The job involved an average of 104 tasks dealing with basic computer processing functions, printing and distributing reports, analyzing errors, and making corrections to programs and runstreams. Almost all respondents reported job title of either Computer Operator or Computer Technician.

Two jobs were performed by about 40 respondents each. One job was quite focused, as members performed only 31 tasks dealing with processing reports, twilights, utility programs, end-of-night actions, day images, and console inputs, and printing reports. The most junior personnel in the career ladder did this. Members of the other job had twice the time in the career ladder and were more involved with installing, setting up, and maintaining microcomputers and peripherals. They called themselves NCOIC of Small or Microcomputers, Small Computer Manager, or Microcomputer Support Technicians.

Members of the fourth job performed many common computer operations tasks, but were distinguished by the time they spent conducting local classroom training, developing training aids, and planning training programs. As these were only AFSC 2S0X2 respondents, it is obvious they were the local training personnel for the Supply System Analysis career ladder.

Members of the final job were at a headquarters level. They had the broadest job, performing an average of 127 tasks. They were the most senior personnel and nearly all held the 7-skill level. About half reported being assigned at the MAJCOM staff level and half to a standard center or section. They were distinguished by the time they spent testing and releasing programs, making changes to Air Force or MAJCOM programs, developing work-around procedures, and developing amendments to AFM 67-1.

The jobs in the Computer System Operations cluster will continue to be performed primarily by AFSC 2S0X2 personnel. A few members of the new AFSC 2S0X1 may work in computer operations jobs as they did before the merger, but this will be the exception.

Some of the remaining clusters and jobs identified in the career ladder structure analysis were performed by only premerger AFSC 2S0X1 personnel, while others, such as the Pickup and Delivery, Inspection, and Receiving clusters were performed by only premerger AFSC 2S0X3 personnel. The rest were performed by members of both career ladders. Now all the work of the Supply Management career ladder is performed by AFSC 2S0X1 personnel. For references purposes, the discussions of the individual clusters and jobs below will indicate the AFSC of the members performing the work at the time of the survey. While the AFSCs of those performing the jobs has changed, the work should remain the same in the merged specialty.

2. TRAINING JOB (STG795, N=17). Training newly assigned supply personnel and providing continuing training is an important function in the Supply Management career ladder. There were 17 respondents who indicated they had this responsibility. Fourteen were prior AFSC 2S0X1 and 3 were AFSC 2S0X3. What distinguished this job is that respondents spent 77 percent of their job time on training duties and only about 3 percent on other supply duties. It is apparent these were the local trainers for the supply system as they not only developed and conducted local classroom instruction, but were involved in all aspects of OJT and managing overall training programs. Training personnel were distinguished by the time they spent performing the following tasks:

advise unit staff personnel on training matters administer or score tests evaluate effectiveness of training programs counsel trainees on training progress schedule training sessions, other than OJT maintain training aids or devices

Ten of the 17 members with the job held the 5- or 7-skill level. Training personnel were fairly experienced as they averaged 9 years in the career ladder. Almost all were assigned to a training unit. This will remain a job performed by only current AFSC 2S0X1 personnel.

3. <u>RESEARCH JOB (STG641, N=10)</u>. This appeared to be an entry-level job that entailed an average of only nine tasks, fewer tasks than any other job in either career ladder. The work was very focused, as airmen with the job spent 43 percent of their duty time performing general supply functions and additional 34 percent with file, publications, and reports functions. Most members worked in a research section, while the rest were assigned to a demand processing unit. The work included using computers to retrieve data, maintaining suspense files, and researching catalogs for product data. What distinguished this job from all others is the time members spent performing the following tasks:

establish or maintain DD Forms 1348-6 suspense files research catalogs or technical publications for item identification or indicative data retrieve contract information from base contracting automated systems (BCASs) process emergency walk-throughs process issue requests through SBSS functions

As mentioned, this appeared to be an entry-level job, as 8 of the 10 members were in paygrades E-1 to E-4, they averaged only 25 months TAFMS, and had only 7 months on the job. Six were DAFSC 2S031, three were DAFSC 2S051, and the last was DAFSC 2S053.

4. <u>FUNDS MANAGEMENT JOB (STG724, N=12)</u>. The Funds Management job was also a rather focused job performed by only AFSC 2S0X1 personnel before the merger. The 12 respondents performed an average of 37 tasks and were distinguished because they spent 59 percent of their time on funds management functions. This included resolving customer concerns, compiling data for analyses, and various other fiscal tasks. Airmen with this job were clearly distinguished from members in the other jobs by the time they spent performing the following funds management tasks:

analyze daily and monthly financial listing
manage general support, system support, or repairable support stock
fund moneys
resolve funding problems with supply customers
compile historical data for trend analysis
coordinate stock fund actions with accounting and finance

monitor local purchase, received not billed (RNB), or research and follow-up listing develop or manage stock fund operating programs

The work was performed by fairly experienced personnel. Six of the 12 were DAFSC 2S051, 5 were 2S071, and 1 was 2S073. The respondents averaged 9 years TAFMS, they had been on the job 2 years, and all but one worked in a funds management section.

5. ANALYSIS CLUSTER (STG111, N=71). This was also work performed by mostly AFSC 2S0X1 personnel. The jobs were distinguished from all others because respondents spent 31 percent of their duty time performing procedures and analysis functions, more time than airmen in any other jobs in the career ladder. This included analyzing data and graphic displays, conducting analysis and surveillance visits, and a number of inspections activities. The focus of the work is clearly shown by the following representative tasks that members spent most time performing:

analyze statistical supply data to determine supply effectiveness or deficiencies conduct periodic procedures and analysis visits plan or prepare briefings perform annual internal surveillance visits on functions of supply organizations maintain trend charts conduct annual reviews of local supply supplements develop self-inspection or internal surveillance programs

There were two separate jobs identified within the cluster. One job, performed by just a few of the respondents, was more focused as members performed an average of only 32 tasks. They spent more time analyzing data and performing trend analysis. The other job, performed by most of the respondents, was far broader and involved inspection and evaluation functions and some supervisory responsibilities.

The jobs were performed by 47 AFSC 2S0X1, 16 AFSC 2S0X2, and 7 AFSC 2S0X3 respondents. Personnel ranged in paygrade from E-5 through E-8, averaged almost 13 years in the career ladder, and most were assigned to an analysis section. The more experienced airmen performed the second, broader job.

6. <u>SUPERVISORY CLUSTER</u> (STG083, N=456). As with most career ladders, there was a large number of respondents who performed a mixture of both technical and supervisory tasks. Members in this cluster of supervisory jobs spent at least half of their duty time

directing and implementing, organizing and planning, inspecting and evaluating, and managing training. Included in this were typical supervisory tasks dealing with counseling, establishing work assignments, conducting performance feedback sessions, and writing EPRs. These personnel were clearly first-line supervisors. The following are the common supervisory tasks all members of the cluster performed:

participate in staff meetings, council meetings, briefings, conferences, or workshops, other than training conferences determine work priorities counsel subordinates on personal or military-related matters write EPRs establish work performance standards for subordinates develop work methods or procedures inspect personnel for compliance with military standards conduct performance feedback worksheet sessions

There were 11 distinct jobs identified within the cluster which were distinguished by the time the members of each spent performing tasks related to a specific supply function or work area. For example, there were separate supervisory jobs identified in the operations support, materiel storage and disposal, materiel management, and management and systems flights. They were distinguished separately because of the time the members spent performing technical tasks related to the flight. Survey data also showed there were differences in experience level and average number of technical tasks members of the various supervisory jobs performed.

The supervisory jobs will probably not change as a result of the merger. Airmen in the Supply Management career ladder will continue to be supervised by primarily senior AFSC 2S0X1 personnel, while senior AFSC 2S0X2 personnel will supervise the Supply System Analysis career ladder.

7. INSPECTION CLUSTER (STG387, N=70). The two jobs in this cluster were performed almost exclusively by AFSC 2S0X3 personnel. Respondents with the jobs performed an average of 70 tasks and spent 47 percent of their time inspecting, identifying, and classifying property, more time than members of any other clusters or jobs. They determined the condition of turned-in material and tagged it, documented the history of the items, performed reinspections of stored material, and inspected items to be sure TCTOs were complied with. These jobs were distinguished by the time members spent performing the following tasks:

prepare property labels or tags compare identity, condition, or status of property with information contained on receiving documents or tags initiate or process transaction identification code (TRIC) condition FCC or identify FCH changes assign condition codes condemn items research organizational refusals of property annotate or mark reinspections or cure dates on supplies or equipment

Most personnel in the cluster were in paygrades E-4 through E-6, 57 percent held the 5-skill level, 36 percent held the 7-skill level, and one was a 9-skill level. Nearly all were assigned to an inspection section. They reported job titles of Inspector, Supply Inspector, or NCOIC Inspection.

Survey data showed there were two separate jobs in the cluster. One job was performed by less experienced airmen, involved an average of only 23 tasks, and was more focused on determining the condition of property items and initiating paperwork. This was obviously the job for newer personnel. More experienced personnel had a much broader job, which included an average of 87 tasks. This included more inspection and documentation tasks. The merger should not change these jobs.

8. RECEIVING CLUSTER (STG142, N=337). One major responsibility of Supply Management personnel is to receive and disburse equipment, supplies, and expendables used by all organizations on an Air Force base. A warehouse on each base is usually where all incoming and outgoing shipments are processed and through which all requested materials are disbursed. A cluster of jobs related to these functions, performed by a fairly large number of mainly 2S0X3 respondents, was identified. Fifty-six percent of duty time focused on receiving functions, such as accepting property, offloading materials, checking items against shipping documents, putting items in proper places in the warehouse, and completing the necessary documentation. Most respondents worked in either a receiving or a receiving and distribution section. The jobs in this cluster were distinguished by the time members spent performing these receiving, issuing, and storing tasks:

accept or receive property
compare physical count with information contained in receiving
documents, such as tags, labels, or markings
in check property
place property in warehouse bins, racks, or bays
examine property received for damage
file notices to stock and no-warehouse locations
process receipts
examine containers to see that they are properly closed, banded, or
sealed

These jobs were performed by fairly junior personnel as 62 percent of the respondents were in paygrades E-1 through E-4, 35 percent held the 3-skill level, and they averaged a little over 6 years TAFMS. There were also a few more senior personnel who had some additional supervisory responsibilities.

Six individual jobs were identified in this cluster. Members of the jobs performed a core of similar receiving tasks, but were distinguished by the emphasis on tasks related to working in a receiving section, working in a storage and distribution section, performing only warehousing activities, or dealing with readiness materiels.

The merger will not affect the work done by personnel in these jobs. It will probably continue to be performed by entry-level AFSC 2S0X1 personnel.

9. <u>READINESS MATERIEL CLUSTER (STG277, N=98)</u>. Respondents in this cluster of three jobs were distinguished from other respondents by the time they spent performing typical supply functions on WRMs. In fact, they spent 40 percent of their time on these functions, plus additional 13 percent on receiving, issuing, storing and distribution tasks related to WRM. What they did was not too much different than what respondents in several other jobs did, but the materiel they dealt with is what made this job distinctive. Tasks they performed were related specifically to receiving, storing, warehousing, inspecting, and issuing WMR materiels. The focus of the work is clearly shown by the following tasks respondents spent most time performing:

assemble war readiness spare kits (WRSKs) or readiness spares packages (RSPs) assets store WRSK or RSP assets issue WRSK or RSP assets process WRSK or RSP TINs process transactions to load, delete, or change details maintain WRM listings conduct WRSK or RSP reconciliations maintain running inventories on WRSK or RSP assets

Survey data showed there were three distinct jobs in the cluster. Members in all three performed many common war readiness materiel tasks, but were distinguished by the time they spent on either supervisory tasks or other specific tasks. Approximately one third of the respondents performed a mixture of war readiness and typical supervisory tasks, such as directing work activities, writing EPRs, and writing recommendations for awards. Another third of the members spent more time performing tasks related to warehousing war readiness materiels. The last third had a more focused job and spent more time preparing WRM materiels for deployments and handling the associated paperwork.

Personnel performing the jobs were somewhat junior personnel, as they averaged just over 7 years in the service, a third were in their first enlistment, and 59 percent were in paygrades E-1 through E-4. Twenty-two percent held the 3-skill level and 54 percent held the 5-skill level.

10. <u>RETAIL SALES CLUSTER (STG312, N=100)</u>. Personnel performing these jobs are responsible for directly selling or issuing tools, equipment, or expendable supplies through either a base service store or an individual equipment element (IEE). Respondents in the cluster reported spending 47 percent of their time on these functions. This included dealing directly with customers, maintaining base automated service store files, and maintaining authorization lists. The focus on retail sales is clearly shown by the following representative tasks members with the jobs spent most time performing:

provide retail sales counter service to customers process back orders or due-outs notify customers for pickup issue or TIN personal retention and organizational items issue bulk items process incoming or outgoing clearances maintain base automated service store (BASS) or automated individual equipment unit (IEU) data files return property to stock when not picked up by customer

Respondents in this cluster averaged just over 6 years TAFMS, 37 percent held the 3-skill level, 44 percent held the 5-skill level and about half were in their first enlistment. Sixty-five were AFSC 2S0X1 and 45 were 2S0X3.

Survey data showed there were three jobs in the cluster, which differed only by the number of tasks respondents performed. Thirty-nine respondents performed an average of 82 tasks, 11 more junior personnel performed only 17 tasks, while the last 46 respondents performed an average of 36 tasks. Most members of the first two jobs reported they were assigned to a retail sales element, while most members of the third job were assigned to an IEE.

11. <u>CUSTOMER SERVICES JOB (STG673, N=24)</u>. Twenty-four respondents indicated they worked in a customer services unit, the single point for dealing with customer complaints and questions. They spent 37 percent of their time on general supply functions and an additional 30 percent on customer service unit functions. It was the time members spent on the customer services tasks, such as checking status of due-ins and due-outs, dealing with customers, and handling purchase orders which distinguished this job from all others in the career field. The following tasks are those which members spent most time performing and which distinguished this job:

interpret inquiries for current status of due-ins and due-outs brief customers on supply procedures notify customers of actions taken on complaints, problems, or inquiries process emergency walk-throughs manage SF 44 (Purchase Order-invoice Voucher) emergency walk-throughs reprocess rejected inputs retrieve contract information from BCASs provide information to procedures and analysis branch concerning CSU trend analysis

Nearly all respondents with the job held AFSC 2S0X1, over half held the 5-skill level, and nearly all were in paygrades E-1 through E-5. The job involved an average of only 29 tasks.

12. <u>STOCK CONTROL CLUSTER</u> (STG175, N=96). Supply personnel with these jobs provide Materiel Management Officers with data reflecting how effectively and efficiently the supply system is operating, alerting them to the presence of any unusual circumstances, and reporting trends in stock control. What distinguished respondents in this cluster is they spent 47 percent of their time performing stock control functions, more time than respondents in any other cluster or job. This is shown by the following tasks members in the cluster spent most time performing:

input requisition status
initiate requisition follow-up actions
prepare or process inputs for cancellations
research reasons for requisition cancellations
prepare or process status inputs
prepare special requisitions
prepare inputs to load, change, or delete exception codes for
excesses, issues, requisitions, or shipments

AFSC 2S0X1 personnel who performed this work averaged 7 and 1/2 years TAFMS. Half were in paygrades E-1 through E-4, a third were in paygrade E-5, and the rest were E-6. Very few held the 3-skill level as most were 5- and 7-skill level. All were assigned to a stock control section.

Survey data showed there were three rather similar jobs in the cluster. The first represented the basic stock control job. Members performed an average of 65 tasks and held the 5- or 7-skill level. There were 13 other respondents who performed a mixture of stock control and supervisory tasks. Finally there were 27 more junior personnel in paygrades E-2 through E-4 who performed an average of only 25 of the common stock control tasks.

jobs in this cluster are responsible to a Combat Operations Support Officer to act as the primary point for preparing and submitting issue requests received for expendable supplies. They also maintain suspense systems for tracking processing and initiate verification of killed requests. Respondents with these jobs reported they spent 22 percent of their time on combat operations support functions, 20 percent on general supply functions, and 10 percent directing and implementing aspects of the career ladder. This work is rather focused as members performed an average of only 35 tasks, which included the following tasks members in the cluster spent most time performing:

obtain verification of urgency of need designator (UND) A and B requests when items are not available to issue direct demand processing functions establish or maintain DD Forms 1348-6 suspense files process issue requests through SBSS functions prepare inputs to load, change, or delete part number records process emergency walk-throughs monitor management notices

These jobs were performed by fairly junior AFSC 2S0X1 respondents who averaged just over 6 years TAFMS. Forty-four percent were in their first enlistment, 61 percent were in paygrades E-1 through E-4, but almost half held the 5-skill level. Forty-two percent indicated they had supervisory responsibilities.

There were two jobs in the cluster. There were more junior personnel who performed a more focused job which involved an average of only 26 tasks and a more senior group who performed an average of 51 combat operations support and supervisory tasks.

14. <u>MISSION SUPPORT (MICAP) JOB (STG650, N=103)</u>. The responsibilities of personnel performing this job are to requisition and control all mission capability (MICAP) needs and perform the necessary reporting. This also includes establishing procedures for coordinating between supply and maintenance activities to ensure MICAP data are valid. The 103 respondents with this job spent 47 percent of their job time on these activities. The focus of the work is clearly shown by the following tasks members spent most time performing:

coordinate with MICAP requirements with depots and lateral support bases process MICAP lateral support requests or shipments process MICAP lateral support requests or shipments load MICAP status process or monitor MICAP requirements perform post-post requisitioning coordinate on MICAP data with maintenance activities

Respondents performing the MICAP job averaged 7 years TAFMS, most were in AFSC 2S0X1, over half held the 5-skill level, and nearly all were in paygrades E-1 through E-5. Almost all reported being assigned to a mission support work area.

15. <u>RECORDS MAINTENANCE JOB (STG661, N=23)</u>. There were a small number of respondents who indicated they were assigned to a records maintenance section. The job is rather focused as respondents performed an average of 41 tasks and spent 47 percent of their time performing records maintenance functions, plus an additional 18 percent on general supply functions. As shown by the tasks members spent most time performing listed below, the work focused on maintaining various listings and monitoring files and notices.

prepare, process, or review indicative data changes monitor stock number user directory (SNUD) rejects maintain delivery destination listings process organizational load requests prepare inputs to load, change, or delete phrase records establish locally assigned interchangeable substitute grouping (ISG) relationships

The work was performed by mostly AFSC 2S0X1 respondents who held the 5-skill level. Almost half were in paygrade E-4, with another 35 percent in paygrade E-5.

16. <u>BENCH STOCK CLUSTER</u> (STG157, N=76). The objectives of personnel performing these jobs is to establish and maintain supplies of expendable items for using activities. This includes determining what is needed, maintaining lists of all items authorized, reviewing amounts on hand, ordering supplies when needed, placing items in bins or on shelves, and delivering materials to users. There are also administrative and training responsibilities included in this activity. Respondents with these jobs spent 41 percent of their time performing bench stock

functions and 15 percent performing general supply functions. These jobs were rather focused as members performed an average of only 37 tasks and were distinguished from all others in the career ladder by the time they spent performing the following bench stock tasks:

process additions, deletions, or changes to master bench stock details
prepare or process bench stock issue requests
maintain bench stock listings
maintain bench stock files
conduct bench stock inventories
coordinate bench stock activities with bench stock monitors
bin bench stock items
deliver bench stock items

Forty-six respondents were AFSC 2S0X1 and 30 percent were 2S0X3. This appeared to be a job performed by somewhat junior personnel, as more than half held the 5-skill level, 68 percent were in paygrades E-1 through E4, almost half were in their first enlistment, and they averaged a little over 6 years TAFMS.

Survey data showed there were two jobs in the cluster. The job performed by the largest number of respondents included only typical bench stock tasks, while the job performed by a smaller number of respondents included a number of additional combat operations tasks. The merger should have no effect on this work.

17. MATERIEL CONTROL CLUSTER (STG405, N=44). Nearly all respondents in this cluster reported they were assigned to a materiel control squadron. In these positions, they spent 24 percent of their time performing materiel control or unit supply functions, 22 percent performing combat operations support functions, and 16 percent on general supply activities. The work is rather focused as respondents performed an average of 47 tasks, most of which dealt with materiel control and combat support. This focus is clearly shown by the following tasks members spent most time performing:

brief maintenance management on supply status process core automated maintenance system (CAMS) inputs interpret daily document registers (D04 reports) perform daily reviews and updates on DIFM listings (D23) with supply maintenance monitor unserviceable due-in from maintenance (DIFM) listings process issue requests through SBSS functions

This work was performed by mostly AFSC 2S0X1 personnel who averaged just a few months over 7 years TAFMS. Three quarters held the 5-skill level and a majority were in paygrades E-4 and below.

Survey data showed there were two jobs in the cluster. The first was performed by more senior personnel who performed a mixture of materiel control and administrative tasks. The second job was performed by less experienced respondents who focused more on combat operations support tasks.

18. REPAIR CYCLE CLUSTER (STG125, N=62). Personnel performing these jobs are the main points of contact for DIFM items. They may establish and operate aircraft parts supply points where needed or ensure such supply points are operated properly. The focus of the work is on DIFM issues, compliance with technical order time changes, awaiting parts conditions. Respondents with the jobs spent 43 percent of their time performing DIFM tasks related to combat operations support functions, 17 percent performing property handling tasks, and 15 percent on general supply functions. What distinguished this cluster was the time respondents spent performing the following DIFM tasks:

prepare DIFM TINs
transport serviceable or reparable DIFM assets to or from units
monitor status of DIFM items
inspect DIFM assets
transport reparable DIFM assets to transportation packing and
crating sections
prepare inputs to update DIFM detail records

Respondents with these jobs averaged just over 4 years TAFMS, over half were in their first enlistment, almost all were in paygrades E-1 through E-4, two thirds were AFSC 2S0X1, and one third 2S0X3. Most were assigned to a repair cycle section.

Two distinct jobs were identified in the cluster. While both included DIFM functions, one job was more focused on that aspect of the work as members performed an average of only 28 tasks, most of which dealt specifically with DIFM. The other job was broader, including a mixture of DIFM and property handling tasks.

19. <u>EQUIPMENT MANAGEMENT JOB</u> (STG646, N=43). This supply function is the equipment review and authorization activity. This includes dealing with allowances and minimum level requests, as well as providing approval authority for authorizations, turn-ins, and changes in equipment specifications. AFSC 2S0X1 personnel who performed this job spent 47

percent of their time performing equipment management functions, more time than members of any other cluster or job identified. Personnel with the job were distinguished by the time they spent performing the following equipment management tasks:

prepare inputs to record transfers of equipment between custody accounts prepare inputs to load, change, or delete equipment authorization inventory data (EAID) in-use detail records prepare or process EAID or non-EAID equipment issues and TINs maintain custodian authorization/custody receipt listings (CA/CRLs) review allowance source code listings process outgoing clearances for equipment custodians

This job was performed by AFSC 2S0X1 respondents who averaged just over 7 years TAFMS. All reported being assigned to an equipment maintenance section, most held the 5-skill level, and most were in paygrades E-4 and E-5.

20. <u>INVENTORY</u> <u>JOB</u> (<u>STG705</u>, <u>N=58</u>). Supply personnel performing this job establish and maintain schedules of complete and sample inventories. They assist with complete and sample warehouse and EAID inventories, research inventory discrepancies, maintain suspense files to process inventory adjustments, and analyze discrepancies, adjustments, and trends to determine causes. In this regard, respondents spent 53 percent of their time on inventory functions. Members were distinguished by the time they spent performing the following inventory tasks:

conduct inventories, other than bench stock or ADPE research inventory discrepancies clear freeze codes research source documents to correct inventory discrepancies research CTHs maintain listings of frozen items records prepare or process inventory adjustment documents collect recap sheet data

Respondents held either AFSC 2S0X1 or 2S0X3, most held the 5-skill level, and they were in paygrades E-4 and E-5. Most were assigned to an inventory section.

21. <u>DOCUMENT CONTROL CLUSTER (STG492, N=35)</u>. These personnel perform the last quality control checks on supply documents. They maintain document and report files to support accountability, suspense files to make sure all supply documents are processed promptly, and manage the delinquent document program. Other responsibilities include initiating reverse-post actions involving documentation errors, receiving and processing shipment suspense reports, and maintaining property receipt authorization letters. Respondents with the jobs spent 51 percent of their time on document control functions, more time than members of any job identified, and 24 percent on general supply functions. The time spent on the following tasks distinguished this job:

file or destroy source documents
maintain controllable document files
research files to satisfy customer inquiries
manage delinquent or source document programs
perform quality control of source documents
maintain shipment suspense images

Survey data showed there were two jobs in the cluster, one that was quite focused and performed by rather junior respondents, while the other involved three times as many tasks and was performed by more experienced respondents.

Respondents with these jobs held AFSC 2S0X1, over half held the 5-skill level, most were in paygrades E-1 through E-4, and 40 percent were in their first enlistment. All were assigned to document control section, they averaged just over 5 years TAFMS, but they reported they had only been on the job for 8 months.

22. MOBILITY CLUSTER (STG212, N=59). Personnel with these jobs are responsible for preparing, accounting for, storing, reporting, and issuing mobility bags and small arms. They also maintain mobility listings. Respondents with these jobs reported spending 45 percent of their time on these functions and another 11 percent receiving, issuing, storing, and distributing property. The focus of the work is clearly shown by the following tasks which distinguish this job from all others in the specialty:

store mobility kit baggage or weapons
inspect mobility bag for contents
issue mobility kit baggage or weapons
manage mobility bag inventory systems
maintain custodial retention records for deployed mobility bags
inspect nuclear, biological, or chemical (NBC) accessories, such as
gas masks
comply with tariff sizing procedures

Respondents who performed these jobs were somewhat more senior, averaging 9 years TAFMS, most held the 5- and 7-skill levels, and were in paygrades airman through E-7. Almost half indicated they have supervisory responsibilities.

There were two jobs identified. One was performed by more junior personnel and included an average of only 21 tasks. The other was performed by the more senior respondents, which included both technical and supervisory tasks.

23. <u>PICKUP AND DELIVERY CLUSTER</u> (STG526, N=33). Pickup and delivery personnel deliver property from the warehouse to using organizations. Part of the function is to maintain a secure storage area for classified materiels, see that authorized personnel sign for items requiring a receipt, maintain lists of current delivery destinations, act as control point for all vehicles assigned to the Chief of Supply, and arrange for additional vehicles to accomplish deliveries. Respondents with the jobs spent 78 percent of their time on receiving, issuing, storing, and distributing property activities, more time than any other group of respondents. Members with these jobs are distinguished by the time they spend on the following tasks:

pick up or deliver serviceable no nonserviceable assets select methods or equipment for movement of property segregate property for delivery perform spot checks of assigned base supply vehicles perform minor operator maintenance on vehicles accept or receive property obtain authorized representative signatures for equipment or classified items monitor base supply vehicles

Entry-level AFSC 2S0X3 personnel performed this function of the career ladder. Almost all were in their first enlistment, held the 3-skill level, and were in paygrades E-1 through E-3. Nearly all were assigned to a pickup and delivery section. The work is very focused as members performed an average of only 11 tasks.

Survey data showed there were two jobs in the function. Both jobs included the same pickup and delivery tasks, but one involved a few more warehousing and administrative tasks. Following the merger, the work should still be performed by entry-level personnel.

#### Summary

The new 2S0X1 career ladder is quite diverse, with respondents performing 14 of the clusters and 8 independent jobs identified. These correspond to most of the elements under the various flights in a typical supply squadron. The Research and Pickup and Delivery jobs appear to be entry-level positions, with most other jobs performed by more experienced members. AFSC 2S0X2 personnel, on the other hand, perform base or command level computer operations functions almost exclusively.

#### Comparison of Current Job Structure to Previous Study

The clusters and jobs identified in the current study were compared to those in the July 1988 report (see Table 5). The work performed in the career field has not changed much over the years. Three jobs reported in the 1988 report were not identified in the current survey: Punch Card Accounting Machines and Distribution, Engine Management, and Delinquent Document Monitor. The first two are functions no longer performed and the responsibilities of the third are included in other jobs presently being performed.

#### CAREER LADDER PROGRESSION

Analysis of the work done and differences in tasks performed by members of skill-level groups is an important part of each occupational survey. Results may be used to evaluate how well career ladder documents, such as *Specialty Descriptions* in Section B of the CFETP and the February 1995 Specialty Training Standard (STS), reflect what career ladder personnel are actually doing in the field.

The distribution of post-merger skill level personnel performing the career ladder jobs is displayed in Table 6, while the relative amount of time members of the skill level groups spent on each duty is shown in Table 7. The career ladder progression for AFSC 2S0X2 personnel was not as distinct as that for AFSC 2S0X1 personnel since Supply Systems Analysts performed basically only one job. Descriptions for each of the skill levels follow.

### Postmerger AFSC 2S0X1 Skill-Level Descriptions

<u>DAFSC 2S031</u>. Three-skill level Supply Management personnel perform a diversity of jobs. One-fourth perform jobs in the Receiving cluster, 8 percent the Retail Sales jobs, and smaller percentages in most other jobs. These apprentice personnel spend 29 percent of their time receiving, issuing, storing, and distributing property and smaller amounts in the other duties. This is consistent with the technical nature of the jobs they perform, as shown by representative tasks

# COMPARISON OF CAREER LADDER STRUCTURE IDENTIFIED IN CURRENT AND PREVIOUS SURVEYS

#### **CURRENT SURVEY**

Computer Systems Operations Cluster

Training Job Research Job

Funds Management Job

Analysis Cluster Supervisory Cluster Inspection Cluster

Receiving Cluster

Readiness Materiel Cluster

Retail Sales Cluster Customer Services Job Stock Control Cluster

Demand Processing Cluster Mission Support (MICAP) Job

Records Maintenance Job Bench Stock Cluster Materiel Control Cluster Repair Cycle Cluster

Equipment Management Job

Inventory Job

**Document Control Cluster** 

Mobility Cluster

Pickup and Delivery Cluster

Not Matched

Not Matched Not Matched

#### 1988 SURVEY

Computer Systems Operations Personnel

Training Personnel Research Specialists

Funds Management Personnel

Analysis Personnel Supervisory Personnel

**MAJCOM Inspection Personnel** 

Supply Inspectors Receiving Personnel

Storage and Issue Personnel War Readiness Personnel Retail Sales Personnel Customer Service Personnel

Stock Control Personnel
Requirements Personnel

Demand Processing Personnel

Mission Support (MICAP) Personnel Records Maintenance Personnel

Bench Stock Personnel

Materiel Control/Unit Supply Personnel

Repair Cycle Personnel

**Equipment Management Personnel** 

Inventory Personnel

**Document Control Personnel** 

Mobility Personnel

Pickup and Delivery Personnel

Punch Card Accounting Machine (PCAM)

and Distribution Personnel
Engine Management Personnel
Delinquent Document Monitor

TABLE 6

DISTRIBUTION OF SKILL LEVEL MEMBERS ACROSS JOBS (PERCENT RESPONDING)

		,					
JOBS	2S031 (N=475)	2S051 (N=1,075)	2S071 (N=701)	2S032 (N=12)	2S052 (N=343)	2S072 (N=309)	2S090/00 (N=107)
OON THE STATES AND A THOMAS	c	•	*	,000	200		
COMPUTER STRING OFFIRM TIONS	0	٠	f	100%	74%	83%	
TRAINING JOB	0	1%	2%	0	0	0	0
RESEARCH JOB	7%	*	0	0	0	0	0
FUNDS MANAGEMENT JOB	0	*	*	0	0	0	0
ANAL YSIS CLUSTER	*	1%	2%	0	0	2%	3%
SUPERVISION CLUSTER	3%	12%	32%	0	0	3%	77%
INSPECTION CLUSTER	*	4%	3%	0	0	0	1%
RECEIVING CLUSTER	25%	14%	10%	0	0	0	0
WAR READINESS MATERIEL CLUSTER	2%	2%	3%	0	0	0	0
RETAIL SALES CLUSTER	%8	4%	3%	0	0	0	1%
CUSTOMER SERVICES CLUSTER	*	1%	*	0	0	0	0
STOCK CONTROL CLUSTER	3%	4%	4%	0	0	0	1%
DEMAND PROCESSING CLUSTER	2%	2%	1%	0	0	0	0
MISSION SUPPORT JOB	4%	%9	3%	0	0	0	0
RECORDS MAINTENANCE JOB	*	1%	*	0	0	0	0
BENCH STOCK CLUSTER	2%	4%	2%	0	0	0	0
MATERIEL CONTROL CLUSTER	*	3%	1%	0	0	0	0
REPAIR CYCLE CLUSTER	2%	3%	*	0	0	0	0
EQUIPMENT MANAGEMENT JOB	1%	3%	1%	0	0	0	0
INVENTORY JOB	7%	3%	2%	0	0	0	0
DOCUMENT CONTROL CLUSTER	2%	2%	*	0	0	0	0
MOBILITY CLUSTER	2%	2%	3%	0	0	0	0
PICKUP AND DELIVERY CLUSTER	2%	*	0	0	0	0	0
NOT GROUPED	23%	21%	21%	0	%9	%6	17%

\* Denotes less than 1 percent

TABLE 7

TIME SPENT ON DUTIES BY MEMBERS OF SKILL-LEVEL GROUPS (RELATIVE PERCENT OF JOB TIME)

28031 DUTIES (N=475)
ı

\* Denotes less than 1 percent

listed in Table 8. Most deal with handling property and operating computers. The low percent members performing figures associated with these tasks suggest quite a bit of diversity in the jobs performed.

<u>DAFSC 2S051</u>. Five-skill level respondents spent most of their duty time performing technical tasks. Twelve percent of the members, however, performed jobs in the Supervisory cluster. Figures in Table 7 show they spent about half the amount of time on receiving, issuing, and storing functions and more time on traditional supervisory duties. Their supervisory involvement is shown by the mixture of technical and supervisory tasks performed, listed in Table 9, and tasks which best distinguish between 3- and 5-skill level members listed in Table 10. The fact that only tasks with a negative difference are listed shows these few supervisory tasks are the only ones that really distinguish between the two groups and that higher percentages of 5-skill level members perform them.

<u>DAFSC 2S071</u>. These personnel were the first-line supervisors of the career ladder. Almost a third reported performing one of the jobs in the Supervisory cluster. Seven-skill level respondents spent 39 percent of their time on the traditional supervisory duties, reflected by the representative supervisory tasks most members performed (see Table 11). Higher percentages of 7- than 5-skill level members perform these tasks, as shown by figures in Table 12.

### AFSC 2S0X2 Skill-Level Descriptions

<u>DAFSC 2S032</u>. All 12 of the DAFSC 2S032 respondents were in the Computer Systems Operations cluster (see Table 6). As shown by figures in Table 7, their jobs were rather focused as they spent almost all their time on base level computer operations and general supply functions. Tasks they performed in the latter duty relate specifically to using computers rather than typical supply activities. This is shown by representative tasks performed by 3-skill level Supply System Analysts listed in Table 13.

<u>DAFSC 2S052</u>. Ninety-four percent of all 5-skill level Supply System Analysts were in the Computer Systems Operations cluster. Just a few were working outside their specialty in the Analysis cluster (see Table 6). Like their 3-skill level counterparts, these members spent most of their time performing base level computer system operations and the same computer operations tasks in the general supply duty. What distinguishes 5-skill level members is the time on supervisory and administrative duties. Typical job titles they report are Computer Operator and NCOIC Microcomputers. There was a small percentage of respondents who performed tasks which did not allow them to be grouped with the others. Examples of job titles they reported were UNIX System Administrator, Mobility NCO, and Microcomputer Support. Representative tasks DAFSC 2S052 members perform are listed in Table 14, while tasks which best distinguish 3- and 5-skill level Supply System Analysts are listed in Table 15. Figures in Table 10 show higher percentages of 5-skill level members perform more complex tasks.

# REPRESENTATIVE TASKS PERFORMED BY DAFSC 2S031 RESPONDENTS

		PERCENT MEMBERS
		PERFORMING
TASKS		(N=475)
E235	SIGN ON OR OFF TERMINALS	56
W473	ACCEPT OR RECEIVE PROPERTY	49
E219	PERFORM TRANSACTION HISTORIES	49
W737	COMPARE PHYSICAL COUNT WITH INFORMATION CONTAINED IN RECEIVING	36
	DOCUMENTS, TAGS, LABELS, OR MARKINGS	
E210	MAINTAIN STANDARDS OF GOOD HOUSEKEEPING	35
E228	PROCESS REJECTED INPUTS	33
A29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS, CONFERENCES,	31
	OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES	
W773	PLACE PROPERTY IN WAREHOUSE BINS, RACKS, OR BAYS	29
W747	IN CHECK PROPERTY	29
W744	EXAMINE CONTAINERS TO SEE THAT THEY ARE PROPERLY CLOSED, BANDED, OR	28
	SEALED	
W745	EXAMINE PROPERTY RECEIVED FOR DAMAGE	27
W752	INSURE PACKAGES ARE COMPATIBLE WITH PROPERTY MARKINGS	22
W746	FILE NOTICES TO STOCK AND NO-WAREHOUSE LOCATIONS	22
E238	UTILIZE CONSOLIDATED TRANSACTION HISTORIES (CTSs)	22
W788	SELECT METHODS OR EQUIPMENT FOR MOVEMENT OF PROPERTY	21
W775	PREPARE OR CORRECT BIN LABELS	21
W749	INPUT WAREHOUSE LOCATION DATA	20
F241	ESTABLISH OR MAINTAIN DD FORMS 1348-6 SUSPENSE FILES	20

# REPRESENTATIVE TASKS PERFORMED BY DAFSC 2S051 RESPONDENTS

		PERCENT MEMBERS PERFORMING
TASKS	5	(N=475)
E235	SIGN ON OR OFF TERMINALS	66
E219	PERFORM TRANSACTION HISTORIES	62
E210	MAINTAIN STANDARDS OF GOOD HOUSEKEEPING	51
A 29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS,	45
	CONFERENCES,	
	OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES	
E228	PROCESS REJECTED INPUTS	43
W734		38
A8	DETERMINE WORK PRIORITIES	37
E238	UTILIZE CONSOLIDATED TRANSACTION HISTORIES (CTSs)	34
D147	CONDUCT OJT	31
B38	COUNSEL SUBORDINATES ON PERSONAL OR MILITARY-RELATED MATTERS	30
C136	WRITE EPRs	29
E202	LOAD FREEZE CODES	29
E199	INITIATE REVERSE POST REQUESTS	29
E220	PREPARE OR PROCESS TRANSFERS TO DEFENSE REUTILIZATION MARKETING OFFICES	28
A16	DEVELOP WORK METHODS OR PROCEDURES	27
E213	MONITOR MANAGEMENT NOTICES	26
E224	PROCESS OR CLEAR DELINQUENT OR SOURCE DOCUMENTS	26
C102	CONDUCT PERFORMANCE FEEDBACK WORKSHEET SESSIONS	25
E208	MAINTAIN REJECT SUSPENSE FILES	24
A21	ESTABLISH PERFORMANCE STANDARDS FOR SUBORDINATES	24
W737	COMPARE PHYSICAL COUNT WITH INFORMATION CONTAINED IN RECEIVING	22
	DOCUMENTS, TAGS, LABELS, OR MARKINGS	
W745		22
F241	ESTABLISH OR MAINTAIN DD FORMS 1348-6 SUSPENSE FILES	22
W747	IN CHECK PROPERTY	21
W773		21
X794	·	21
N498	BRIEF CUSTOMERS ON SUPPLY PROCEDURES	21
C124	INSPECT PERSONNEL FOR COMPLIANCE WITH MILITARY STANDARDS	20
E209	MAINTAIN SECURITY FOR CONTROLLED ITEMS	20

TABLE 10

TASKS WHICH BEST DIFFERENTIATE BETWEEN DAFSC 28031 AND 28051 RESPONDENTS

2S052 2S072 (N=343) (N=309) DIFFERENCE	1 29 -28	3 30 -27	7 31 -24	2 25 -23	3 24 -21
	WRITE EPRs	COUNSEL SUBORDINATES ON PERSONAL OR MILITARY-RELATED MATTERS	CONDUCT OIT	CONDUCT PERFORMANCE FEEDBACK WORKSHEET SESSIONS	ESTABLISH PERFORMANCE STANDARDS FOR SUBORDINATES
TASKS	C136	B38	D147	C102	A21

# REPRESENTATIVE TASKS PERFORMED BY DAFSC 2S071 RESPONDENTS

		PERCENT MEMBERS PERFORMING
TASK	S	(N=701)
	POTEN CONTINUE PRIORITIES	70
A8	DETERMINE WORK PRIORITIES	70 70
C136	WRITE EPRS  PARTICIPATE IN CTAFE MEETINGS, COUNCIL MEETINGS, PRIEFINGS	70 69
A29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES	09
Dag	CONFERENCES, OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES COUNSEL SUBORDINATES ON PERSONAL OR MILITARY-RELATED MATTERS	62
B38 E219	PERFORM TRANSACTION HISTORIES	60
C102	CONDUCT PERFORMANCE FEEDBACK WORKSHEET SESSIONS	57
A21	ESTABLISH PERFORMANCE STANDARDS FOR SUBORDINATES	55
A21 A16	DEVELOP WORK METHODS OR PROCEDURES	52
C138	WRITE RECOMMENDATIONS FOR AWARDS OR DECORATIONS	50
A35	SCHEDULE LEAVES, PASSES, OR TEMPORARY DUTY (TDY) ASSIGNMENTS	50
C124	INSPECT PERSONNEL FOR COMPLIANCE WITH MILITARY STANDARDS	50
D147	CONDUCT OJT	49
A23	ESTABLISH WORK SCHEDULES	46
A15	DEVELOP SELF-INSPECTION OR INTERNAL SURVEILLANCE PROGRAMS	45
B84	ORIENT NEWLY ASSIGNED PERSONNEL	45
B37	CONDUCT STAFF MEETINGS OR BRIEFINGS	44
A5	DETERMINE OFFICE SPACE, EQUIPMENT, OR SUPPLY REQUIREMENTS	44
B89	SUPERVISE INVENTORY MANAGEMENT SPECIALISTS (AFSC 64550)	42
E238	UTILIZE CONSOLIDATED TRANSACTION HISTORIES (CTHs)	42
B81	INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR SUBORDINATES	40
A31	PLAN OR PREPARE BRIEFINGS	36
D150	COUNSEL TRAINEES ON TRAINING PROGRESS	36
A1	ASSIGN PERSONNEL TO DUTY POSITIONS	36
C123	INSPECT CONDITION OR APPEARANCE OF FACILITIES OR WORK AREAS	35
C108	EVALUATE INDIVIDUALS FOR PROMOTION, DEMOTION, RECLASSIFICATION, OR	33
	REENLISTMENT	
E199	INITIATE REVERSE POST REQUESTS	32
E228	REPROCESS REJECTED INPUTS	32
A20	ESTABLISH ORGANIZATIONAL POLICIES, OFFICE INSTRUCTIONS (OIs), OR	31
	STANDARD OPERATING PROCEDURES (SOPs)	
C99	ANALYZE WORKLOAD REQUIREMENTS	29
C122	ENDORSE ENLISTED PERFORMANCE REPORTS (EPRs)	29
D183	REVIEW SPECIALTY TRAINING STANDARDS (STSs) OR CDCs	28
D174	MAINTAIN TRAINING RECORDS, CHARTS, OR GRAPHS	27

TABLE 12

TASKS WHICH BEST DIFFERENTIATE BETWEEN DAFSC 28051 AND 28071 RESPONDENTS

TASKS		2S051 (N=1,075)	2S071 (N=701)	DIFFERENCE
C136 A35	WRITE EPRS SCHEDULE LEAVES, PASSES, OR TEMPORARY DUTY (TDY) ASSIGNMENTS	29 14	70 50	41 -36
C138 A8	WRITE RECOMMENDATIONS FOR AWARDS OR DECORATIONS DETERMINE WORK PRIORITIES	15	50 70 1	-35
C102 B38	CONDUCT PERFORMANCE FEEDBACK WORKSHEET SESSIONS COUNSEL SUBORDINATES ON PERSONAL OR MILITARY-RELATED MATTERS	25 30	57 62	-32
A21 C124	ESTABLISH PERFORMANCE STANDARDS FOR SUBORDINATES INSPECT PERSONNEL FOR COMPLIANCE WITH MILITARY STANDARDS	24 20	55 50	-31 -30
A15	DEVELOP SELF-INSPECTION OR INTERNAL SURVEILLANCE PROGRAMS	17	45	-28

# REPRESENTATIVE TASKS PERFORMED BY DAFSC 2S032 RESPONDENTS

ТΔ	ASKS	PERCENT MEMBERS PERFORMING (N=12)
		( , /
I34	15 INITIALIZE OR REINITIALIZE REMOTES	92
I34	7 INITIALIZE SBSSs	92
I34	16 INITIALIZE PSEUDOREADER PROCESSING	92
I41	2 UTILIZE SYSTEM CONTROL KEY-INs (CONS)	83
I38	PROCESS FILE STATUS, RELEVELING, OR FOLLOW UPS	83
I38	PRINT REPORTS	83
I34	DISTRIBUTE COMPUTER OUTPUTS OR PRODUCTS	83
138		83
I38	PROCESS REPORTS, TWILIGHTS, OR UTILITY PROGRAMS	83
I38	PROCESS END-OF-NIGHT (EON) ACTIONS	83
E2	35 SIGN ON OR OFF TERMINALS	83
I38	PROCESS REQUIRED INPUTS NEEDED TO CHANGE MODES OF PROCESSING	83
I34	GENERATE INTEGRATED RECOVERY UNIT (IRU) DUMPS	83
<b>I4</b> ]		83
E2		75
130	•	75
	DATA BASE MANAGEMENT UTILITY (DMU) OR NDA500	
E2		75
E2	,	67
	FACILITY (IPF),EDITOR (ED), OR CONVERSATIONAL TIME SHARING	
<b>I</b> 43		67
I33		67
I34	· · · · · · · · · · · · · · · · · · ·	67
I34		67
I31		67
I38	· · · · · · · · · · · · · · · · · · ·	67
El		67
<b>I4</b> 1		58
I38		58
I31		58
I35		58
135		58
135		50
137		50
F2	00 INSTALL MICROCOMPUTER SOFTWARE	50

# REPRESENTATIVE TASKS PERFORMED BY AFSC 2S052 RESPONDENTS

		PERCENT
		MEMBERS
		PERFORMING
TASKS	<del> </del>	(N=63)
I381	PRINT REPORTS	89
I383	PROCESS DAY IMAGES	86
I345	INITIALIZE OR REINITIALIZE REMOTES	85
I385	PROCESS FILE STATUS, RELEVELING, OR FOLLOW-UPS	85
I384	PROCESS END-OF-NIGHT (EON) ACTIONS	83
I386	PROCESS REPORTS, TWILIGHTS, OR UTILITY PROGRAMS	83
I340	DISTRIBUTE COMPUTER OUTPUTS OR PRODUCTS	81
E235	SIGN ON OR OFF TERMINALS	81
I342	GENERATE INTEGRATED RECOVERY UNIT (IRU) DUMPS	81
I346	INITIALIZE PSEUDOREADER PROCESSING	81
I412	UTILIZE SYSTEM CONTROL KEY-INs (CONS)	79
I347	INITIALIZE SBSSs	79
I382	PROCESS CONSOLE INPUTS	77
I388	PROCESS REQUIRED INPUTS NEEDED TO CHANGE MODES OF PROCESSING	77
E240	UTILIZE SYSTEM PROCESSORS, SUCH AS INTERACTIVE PROCESSING	76
	FACILITY (IPF), EDITOR (ED), OR CONVERSATIONAL TIME SHARING	
E237	TRANSFER FILES TO OR FROM MAINFRAME AND MICROCOMPUTERS	74
I330	CORRECT PERIPHERAL MALFUNCTIONS	74
I307	ANALYZE DATABASE FILES USING SOFTWARE CONVENTIONS, SUCH	71
	AS DATABASE MANAGEMENT UTILITY (DMU) OF NDA500	
I308	ANALYZE EXECUTIVE CONTROL LANGUAGE (ECL) RUNSTREAMS FOR	71
	ERROR CONDITIONS	
I372	PERFORM RECOVERY PROCEDURES	71
I314	ANNOTATE OR REVIEW COMPUTER ROOM DIARIES OR LOGS	70
I334	DEVELOP OR DEBUG QUERY LANGUAGE PROCESSORS (QLPs)	69
I401	REVIEW PREVIOUS SHIFT OPERATIONS	69
I387	PROCESS REQUESTS FOR ADPE PRODUCTS	68
I413	VERIFY COMPUTER EQUIPMENT MALFUNCTIONS	68
E239	UTILIZE MICROCOMPUTER DISK OPERATING SYSTEMS	68
I348	INITIATE CTHs THROUGH BATCH PROCESSING	67
I310	ANALYZE LOG PRINTS OR DUMPS	67
I329	CORRECT ERRORS DETECTED BY PROCESSING PROGRAMS	66
I392	REPORT PROBLEMS TO SBSS CONTROL ROOM OR FIELD ASSISTANCE BRANCH	65
I379	PREPARE OR UPDATE ECL RUNSTREAMS	64
I402	REVIEW REMOTE PROCESSING STATION (RPS) CONSOLE TYPEOUTS	63
I407	TRANSFER FILES VIA DEFENSE DATA NETWORKS (DDNs)	62
I344	IDENTIFY OR CORRECT OUTPUT QUEUES	62
I380	PREPARE PARAMETER OR PROGRAM SELECT IMAGES	62
I397	REVIEW COMPUTER OUTPUT PRODUCTS	61
E216	PERFORM MINOR OPERATOR MAINTENANCE ON PERIPHERALS	61

TABLE 15

TASKS WHICH BEST DISTINGUISH BETWEEN
DAFSC 28032 AND 28052 RESPONDENTS
OPEN CENT MEMBERS BEDFORMERS

	(PERCENT MEMBERS PERFORMING)	NG)		
TASKS		2S032 (N=12)	2S052 (N=343)	DIFFERENCE
1362	MAINTAIN OR RESEARCH PUBLICATION FILES	58	33	25
W734	ACCEPT OR RECEIVE PROPERTY	25	7	23
1326	COORDINATE REPLACEMENT OR REPAIR OF EQUIPMENT	50	27	23
F253	RESEARCH PUBLICATIONS FOR EQUIPMENT OPERATION OR MAINTENANCE PROCEDURES	33	12	21
1401	REVIEW PREVIOUS SHIFT OPERATIONS	33	69	-36
1389	PULL DATA FILES FROM SATELLITES FOR PROGRAM INPUT	0	35	-35
1390	PURGE OBSOLETE FILES FROM MASTER FILE DIRECTORY (MFD)	<b>∞</b>	40	-32
1372	PERFORM RECOVERY PROCEDURES	42	71	-29
1313	ANALYZE PROGRAM SELECT IMAGES	33	61	-28
1352	INTERPRET DATABASE MANIPULATION LANGUAGE (DML)	17	44	-27
	ERRORS			

<u>DAFSC 2S072</u>. DAFSC 2S072 personnel are clearly the first-line supervisors of this career ladder. As shown by figures in Table 6, there were only 7-skill level AFSC 2S0X2 members in the Supervision cluster. They spent only 46 percent of their time on base level computer system operations, they were the only personnel to spend any appreciable amount of time on command level operations, and they spent more time on supervisory and administrative duties. Their supervisory responsibilities are shown by representative tasks performed, listed in Table 16, and by tasks which best distinguish between 5- and 7-skill level members listed in Table 17. Figures in Table 17 show higher percentages of 7-skill level members perform the typical supervisory tasks listed in the bottom of the table.

#### DAFSC 2S090/00 Description

<u>DAFSC 2S090/00</u>. These most senior personnel were the managers of the career ladder. They performed some supervisory tasks but spent more time performing tasks related to managing personnel and facilities, formulating policies, and attending conferences. These responsibilities were clearly shown by the time spent on duties shown in Table 7, representative tasks performed listed in Table 18, and tasks which best distinguish between 7- and 9-skill level/CEM personnel listed in Table 19.

#### **Summary**

AFSC 2S0X1 personnel progress typically through the career ladder. Three-skill level personnel perform primarily technical tasks, 5-skill level members have some added supervisory responsibilities, 7-skill level members are first-line supervisors, and the most senior personnel manage the career ladder. AFSC 2S0X2 personnel do not have the same clear progression, as they perform essentially one job. Those holding the 3- and 5-skill levels perform technical tasks, while 7-skill level members have the supervisory responsibilities.

#### ANALYSIS OF SPECIALTY DESCRIPTIONS

Survey data were compared to the *Specialty Descriptions* in the February 1995 CFETP for the Supply Management and Supply systems Analysis career ladders. Descriptions for the skill levels are generally accurate, depicting the technical aspects of the job, as well as the increase in supervisory responsibilities previously described in the DAFSC analysis. The descriptions also capture the primary responsibilities of jobs identified by the job structure analysis.

# REPRESENTATIVE TASKS PERFORMED BY DAFSC 2S072 RESPONDENTS

		PERCENT MEMBERS PERFORMING
TASKS		(N=309)
E240	UTILIZE SYSTEM PROCESSORS, SUCH AS INTERACTIVE PROCESSING FACILITY (IPF), EDITOR (ED), OR CONVERSATIONAL TIME SHARING	79
E196	IDENTIFY SBSS SOFTWARE PROBLEMS	76
E239	UTILIZE MICROCOMPUTER DISK OPERATING SYSTEM	75
E237	TRANSFER FILES TO OR FROM MAINFRAME AND MICROCOMPUTERS	75
I412	UTILIZE SYSTEM CONTROL KEY-INs (CONS)	71
I334	DEVELOP OR DEBUG QUERY LANGUAGE PROCESSORS (QLPs)	71
E191	BACKUP MICROCOMPUTERS FOR RECOVERY PURPOSES	70
I308	ANALYZE EXECUTIVE CONTROL LANGUAGE (ECL) RUNSTREAMS FOR ERROR CONDITIONS	66
<b>I392</b>	REPORT PROBLEMS TO SBSS CONTROL ROOM OR FIELD ASSISTANCE BRANCH	65
I413	VERIFY COMPUTER EQUIPMENT MALFUNCTIONS	63
I330	CORRECT PERIPHERAL MALFUNCTIONS	63
I335	DEVELOP OR DEBUG SUPPLY SYSTEM USER REPORTS GENERATOR (SURGE) PROGRAMS	63
I346	INITIALIZE PSEUDOREADER PROCESSING	63
E200	INSTALL MICROCOMPUTER SOFTWARE	61
I411	UTILIZE EMULATOR PACKAGES	61
E216	PERFORM OPERATOR MAINTENANCE ON PERIPHERALS	61
I381	PRINT REPORTS	61
I345	INITIALIZE OR REINITIALIZE REMOTES	61
I307	ANALYZE DATABASE FILES USING SOFTWARE CONVENTIONS, SUCH AS DATABASE MANAGEMENT UTILITY (DMU) OF NDA500	61
<b>I407</b>	TRANSFER FILES VIA DEFENSE DATA NETWORKS (DDNs)	61
<b>I328</b>	COORDINATE WORK-AROUND PROCEDURES WITH USERS	60
I347	INITIALIZE SBSSs	60
I378	PREPARE OR PROCESS FORCE RECORD ALTERATION (FIX) INPUTS	60
I312	ANALYZE OR LOAD BASE CONSTANTS	59
I329	CORRECT ERRORS DETECTED BY PROCESSING PROGRAMS	59
I386	PROCESS REPORTS, TWILIGHTS, OR UTILITY PROGRAMS	58
I357	MAINTAIN DATABASE INTEGRITY	58
I342	GENERATE INTEGRATED RECOVERY UNIT (IRU) DUMPS	58
I336	DEVELOP OR MAINTAIN CONVERSATIONAL TIME SHARING (CTS) SUBROUTINES	57
A29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES	57
I339	DEVELOP WORK-AROUND PROCEDURES	55
A8	DETERMINE WORK PRIORITIES	55
E321	REVIEW FIELD TESTS OF AF-WIDE RELEASES	54

TABLE 17

TASKS WHICH BEST DIFFERENTIATE BETWEEN DAFSC 28052 AND 28072 RESPONDENTS

	DAFSC 28052 AND 28072 RESPONDENTS			
TASKS		2S052 (N=343)	2S072 (N=309)	DIFFERENCE
1383	PROCESS DAY IMAGES	98	83	33
1385	PROCESS FILE STATUS, RELEVELING, OR FOLLOW-UPS	85	53	32
1384		83	52	31
1381	PRINT REPORTS	68	61	28
1340	DISTRIBUTE COMPUTER OUTPUTS OR PRODUCTS	81	54	27
1388	PROCESS REQUIRED INPUTS NEEDED TO CHANGE MODES OF PROCESSING	77	52	25
B38	COUNSEL SUBORDINATES ON PERSONAL OR MILITARY-RELATED MATTERS	12	46	-34
C138	WRITE RECOMMENDATIONS FOR AWARDS OR DECORATIONS	9	40	-34
C136	WRITE EPRs	21	54	-33
A8	DETERMINE WORK PRIORITIES	24	55	-34
E197	INITIATE OR EVALUATE COMMUNICATIONS-COMPUTER SYSTEMS REQUIREMENT DOCUMENTS (CSRDs)	18	49	-31
A29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS, CONFEDENCES, OR WORKSHOPS, OTHER THAN TRAINING	17	44	-27
	CONFERENCES			

# REPRESENTATIVE TASKS PERFORMED BY DAFSC 2S090/00 RESPONDENTS

TASKS	S	PERCENT MEMBERS PERFORMING (N=107)
A29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS, CONFERENCES,	93
	OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES	
A8	DETERMINE WORK PRIORITIES	83
B38	COUNSEL SUBORDINATES ON PERSONAL OR MILITARY-RELATED MATTERS	81
C136	WRITE EPRs	80
B37	CONDUCT STAFF MEETINGS OR BRIEFINGS	78
A35	SCHEDULE LEAVES, PASSES, OR TEMPORARY DUTY (TDY) ASSIGNMENTS	78
C138	WRITE RECOMMENDATIONS FOR AWARDS OR DECORATIONS	77
A1	ASSIGN PERSONNEL TO DUTY POSITIONS	77
C131	REVIEW OR EDIT RECOMMENDATIONS FOR AWARDS OR DECORATIONS	73 70
A11	DEVELOP MANAGEMENT OBJECTIVES	70
C104	EDIT OFFICIAL CORRESPONDENCE OR MESSAGES	69
A6 A2	DETERMINE PERSONNEL MANNING REQUIREMENTS	68
A2 A5	ASSIGN SPONSORS FOR NEWLY ASSIGNED PERSONNEL	68
A3 A21	DETERMINE OFFICE SPACE, EQUIPMENT, OR SUPPLY REQUIREMENTS ESTABLISH PERFORMANCE STANDARDS FOR SUBORDINATES	68
A21	PLAN OR PREPARE BRIEFINGS	67 66
A90	SUPERVISE INVENTORY MANAGEMENT SUPERVISOR (AFSC 64570)	66
A16	DEVELOP WORK METHODS OR PROCEDURES	65
C122	INDORSE ENLISTED PERFORMANCE REPORTS (EPRs)	65
B81	INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR SUBORDINATES	65
C124	INSPECT PERSONNEL FOR COMPLIANCE WITH MILITARY STANDARDS	65
C102	CONDUCT PERFORMANCE FEEDBACK WORKSHEET SESSIONS	63
B84	ORIENT NEWLY ASSIGNED PERSONNEL	63
C133	REVIEW STAFF STUDIES, SURVEYS, OR SPECIAL REPORTS, OTHER THAN TRAINING REPORTS	61
C123	INSPECT CONDITION OR APPEARANCE OF FACILITIES OR WORK AREAS	35
A20	ESTABLISH ORGANIZATIONAL POLICIES, OFFICE INSTRUCTIONS (OIs) OR STANDARD OPERATING PROCEDURES (SOPs)	59
A18	DRAFT OR REVISE MILITARY JOB DESCRIPTIONS	56
C109	EVALUATE INSPECTION REPORTS OR PROCEDURES	53
A15	DEVELOP SELF-INSPECTION OR INTERNAL SURVEILLANCE PROGRAMS	53
C123	INSPECT CONDITION OR APPEARANCE OF FACILITIES OR WORK AREAS	53
C108	EVALUATE INDIVIDUALS FOR PROMOTION, DEMOTION, RECLASSIFICATION, OR REENLISTMENT	53
C112	EVALUATE MILITARY JOB DESCRIPTIONS	52
A 23	ESTABLISH WORK SCHEDULES	51

TABLE 19

TASKS WHICH BEST DIFFERENTIATE BETWEEN DAFSC 28071 AND 28090/00 RESPONDENTS

	DIFFERENCE	32	28	26	25	21	21	-31	-51	-50		-48	-42	-42	-40		-38	
	2S090/00 (N=017)	28	31	23	<b>∞</b>	9	9	55	89	73		99	70	69	61		42	
<del>,</del>	2S071 (N=701)	09	59	49	33	27	27	24	17	23		18	28	27	21		4	
DAFSC 28071 AND 28090/00 RESPONDENTS		PERFORM TRANSACTION HISTORIES	SIGN ON OR OFF TERMINALS	CONDUCT OIT	REPROCESS REJECTED INPUTS	ACCEPT OR RECEIVE PROPERTY	PREPARE OR PROCESS TRANSFERS TO DEFENSE REUTILIZATION MARKETING OFFICER (DRMO)	ESTABLISH PERFORMANCE STANDARDS FOR SUBORDINATES	DETERMINE PERSONNEL MANNING REQUIREMENTS	REVIEW OR EDIT RECOMMENDATIONS FOR AWARDS OR	DECORATIONS	SUPERVISE INVENTORY MANAGEMENT SUPERVISOR (AFSC 64570)	DEVELOP MANAGEMENT OBJECTIVES	EDIT OFFICIAL CORRESPONDENCE OR MESSAGES	REVIEW STAFF STUDIES, SURVEYS, OR SPECIAL REPORTS, OTHER	THAN TRAINING REPORTS	MAINTAIN UNIT MANNING DOCUMENT LISTINGS FOR UNITS	SUPPORTED
	TASKS	E219	E235	D147	E228	W734	E220	A21	A6	C131		B90	A11	C104	C133		A26	

#### TRAINING ANALYSIS

Occupational survey data is one source of information which can be used to develop entry-level training programs. The factors used to evaluate entry-level training include the jobs performed by first-enlistment AFSC 2S0X1 personnel, percent of first-job (1-24 month TAFMS) and first-enlistment (1-48 months TAFMS) members performing specific tasks, percent first-job (1-24 months TICF) and first-assignment (1-48 months TICF) AFSC 2S0X2 personnel performing tasks and TE and TD ratings.

### First-Assignment Personnel

There were 690 postmerger AFSC 2S0X1 respondents in their first enlistment (1-48 months TAFMS) and 148 AFSC 2S0X2 respondents in their first assignment (1-48 months TICF). Twenty-one percent of all first-enlistment AFSC 2S0X1 personnel performed jobs in the Receiving cluster, with small percentages in most other jobs (see Table 20). Table 21 shows the relative time spent on duties and Table 22 lists representative tasks they performed. All first assignment AFSC 2S0X2 personnel, on the other hand, worked in the Computer Systems cluster of jobs. Table 23 shows the relative time these members spent on duties, while Table 24 shows most tasks they performed were related specifically to computer operations.

#### Training Emphasis (TE) and Task Difficulty (TD) Data

TE and TD data are secondary task factors that can help training development personnel focus on what tasks should be emphasized in entry-level training. These ratings, based on the judgments of senior Supply NCOs working in the field, were collected to provide training personnel with a rank-ordering of tasks considered important for formal training (TE), along with a measure of the relative difficulty of those tasks (TD). When combined with data on the percentages of first-assignment personnel performing tasks, comparisons can be made to determine if training adjustments are necessary. For example, tasks with high TE and TD ratings and performed by moderate to high percentages of members should be included in resident training. On the other hand, tasks with high TE and TD ratings and performed by low percentages may be more appropriate for OJT, while tasks with low task factor ratings may not be appropriate for formal training.

To assist training development personnel focus on tasks which are most appropriate for entry-level training, an additional factor, the Automated Training Indicator (ATI), was assigned to each task in the inventory. A computer program considered percent first-assignment members performing, TE and TD ratings, and the Course Training Decision Table found in AETCR 52-22, Attachment 1, to assign a value to each task corresponding to 1 of the 18 training decisions.

A sample of tasks having the highest AFSC 2S0X1 TE ratings is listed in Table 25. They deal with common supply system responsibilities, are performed by high percentages of respondents, have moderately high TD, and most are matched to the STS. Tasks having the highest TD ratings

TABLE 20

JOBS PERFORMED BY FIRST-ENLISTMENT AFSC 2S0X1
AND FIRST-ASSIGNMENT AFSC 2S0X2 PERSONNEL

JOBS	PERCENT PERFORMING
<u>AFSC 2S0X1</u>	
TRAINING JOB	*
RESEARCH JOB	1% *
FUNDS MANAGEMENT JOB	*
ANALYSIS CLUSTER	·
SUPERVISORY CLUSTER	3%
INSPECTION CLUSTER	1%
RECEIVING CLUSTER	21%
READINESS MATERIEL CLUSTER	5%
RETAIL SALES CLUSTER	7%
CUSTOMER SERVICES JOB	1%
STOCK CONTROL CLUSTER	4%
DEMAND PROCESSING CLUSTER	3%
MISSION SUPPORT JOB	5%
RECORDS MAINTENANCE JOB	*
BENCH STOCK CLUSTER	5%
MATERIEL CONTROL CLUSTER	2%
REPAIR CYCLE CLUSTER	5%
EQUIPMENT MANAGEMENT JOB	1%
INVENTORY JOB	2%
DOCUMENT CONTROL CLUSTER	2%
MOBILITY CLUSTER	2%
PICKUP AND DELIVERY CLUSTER	4%
NOT GROUPED	23%
<u>AFSC 2S0X2</u>	
COMPUTER SYSTEM OPERATIONS CLUSTER	100%

<sup>\*</sup> Denotes less than 1 percent

TABLE 21

TIME SPENT ON DUTIES BY 1-48 MONTHS TAFMS 2S0X1 PERSONNEL (RELATIVE PERCENT OF JOB TIME)

	DUTIES	PERCENT TIME SPENT (N=690)
Α	ORGANIZING AND PLANNING	4
В	DIRECTING AND IMPLEMENTING	3
С	INSPECTING AND EVALUATING	1
D	TRAINING	1
E	PERFORMING GENERAL SUPPLY FUNCTIONS	16
F	PERFORMING SUPPLY FILES, PUBLICATIONS, OR REPORT FUNCTIONS	3
G	PERFORMING PROCEDURES AND ANALYSIS FUNCTIONS	*
H	PERFORMING FUNDS MANAGEMENT	*
I	PERFORMING COMPUTER SYSTEM OPERATIONS - BASE LEVEL	1
J	PERFORMING COMPUTER SYSTEM OPERATIONS - COMMAND	*
	LEVEL OR EQUIVALENT	_
K	PERFORMING INVENTORY FUNCTIONS	3
L	PERFORMING DOCUMENT CONTROL FUNCTIONS	3
M	PERFORMING RECORDS MAINTENANCE FUNCTIONS	1
N	PERFORMING CUSTOMER SERVICE UNIT (CSU) FUNCTIONS	2
Ο	PERFORMING BENCH STOCK FUNCTIONS	4
P	PERFORMING COMBAT OPERATIONS SUPPORT FUNCTIONS	7
Q	PERFORMING RETAIL SALES FUNCTIONS	5
R	PERFORMING EQUIPMENT MANAGEMENT FUNCTIONS	1
S	PERFORMING STOCK CONTROL FUNCTIONS	4
T	PERFORMING MISSION SUPPORT FUNCTIONS	4
U	PERFORMING WAR READINESS MATERIEL (WRM) FUNCTIONS	3
V	INSPECTING, IDENTIFYING, AND CLASSIFYING PROPERTY	2
W	RECEIVING, ISSUING, STORING, AND DISTRIBUTING PROPERTY	26
X	PERFORMING MATERIEL CONTROL OR UNIT SUPPLY FUNCTIONS	2
Y	PERFORMING SUPPLY MOBILITY FUNCTIONS	2

<sup>\*</sup> Denotes less than 1 percent

# REPRESENTATIVE TASKS PERFORMED BY 1-48 MONTHS TAFMS AFSC 2S0X1 PERSONNEL

		PERCENT MEMBERS
		PERFORMING
TASKS		(N=690)
E235	SIGN ON OR OFF TERMINALS	60
E219	PERFORM TRANSACTION HISTORIES	52
W734	ACCEPT OR RECEIVE PROPERTY	44
E228	REPROCESS REJECTED INPUTS	36
W737	COMPARE PHYSICAL COUNT WITH INFORMATION CONTAINED IN	31
	RECEIVING DOCUMENTS, TAGS, LABELS, OR MARKINGS	
A29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS,	30
	CONFERENCES, OR WORKSHOPS OTHER THAN TRAINING CONFERENCES	
W773	· · · · · · · · · · · · · · · · · · ·	27
W747	IN CHECK PROPERTY	27
W745		25
W744	EXAMINE CONTAINERS TO SEE THAT THEY ARE PROPERLY CLOSED,	25
	BANDED, OR SEALED	
E238	UTILIZE CONSOLIDATED TRANSACTION HISTORIES (CTHs)	23
F241	ESTABLISH OR MAINTAIN DD FORMS 1348-6 SUSPENSE FILES	20
W752		20
W746	FILE NOTICES TO STOCK AND NO-WAREHOUSE LOCATIONS	20
W788	SELECT METHODS OR EQUIPMENT FOR MOVEMENT OF PROPERTY	19
W749	INPUT WAREHOUSE LOCATION DATA	19
W775		19
E220	PREPARE OR PROCESS TRANSFERS TO DEFENSE REUTILIZATION MARKETING	19
****	OFFICES  PLOY LID OD DEL MED SERVICE A DI E OD MONSEDVICE A DI E ASSETS	18
W772		18
P548	PROCESS ISSUE REQUESTS FOR CUSTOMERS	18
W754	INSURE SHIPPING DOCUMENTS ARE SECURELY ATTACHED AND PROTECTED	16
W739	CONDUCT WAREHOUSE VALIDATIONS	18
E224	PROCESS OR CLEAR DELINQUENT OR SOURCE DOCUMENTS	18
W767		17
W738		17
W784		16
W787		16
W779	PROCESS RECEIPTS	16
F251	RESEARCH CATALOGS OR TECHNICAL PUBLICATIONS FOR ITEM	14
	IDENTIFICATION OR INDICATIVE DATA	

TABLE 23

TIME SPENT ON DUTIES BY 1-48 MONTHS TICF 2S0X2 PERSONNEL (RELATIVE PERCENT OF JOB TIME)

		PERCENT
		TIME SPENT
	DUTIES	(N=148)
A	ORGANIZING AND PLANNING	2
В	DIRECTING AND IMPLEMENTING	2
C	INSPECTING AND EVALUATING	2
D	TRAINING	1
Ε	PERFORMING GENERAL SUPPLY FUNCTIONS	19
F	PERFORMING SUPPLY FILES, PUBLICATIONS, OR REPORT FUNCTIONS	*
G	PERFORMING PROCEDURES AND ANALYSIS FUNCTIONS	*
Η	PERFORMING FUNDS MANAGEMENT	*
Ι	PERFORMING COMPUTER SYSTEM OPERATIONS - BASE LEVEL	71
J	PERFORMING COMPUTER SYSTEM OPERATIONS - COMMAND	*
	LEVEL OR EQUIVALENT	
K	PERFORMING INVENTORY FUNCTIONS	*
L	PERFORMING DOCUMENT CONTROL FUNCTIONS	*
M	PERFORMING RECORDS MAINTENANCE FUNCTIONS	*
N	PERFORMING CUSTOMER SERVICE UNIT (CSU) FUNCTIONS	*
О	PERFORMING BENCH STOCK FUNCTIONS	*
P	PERFORMING COMBAT OPERATIONS SUPPORT FUNCTIONS	0
Q	PERFORMING RETAIL SALES FUNCTIONS	0
R	PERFORMING EQUIPMENT MANAGEMENT FUNCTIONS	0
S	PERFORMING STOCK CONTROL FUNCTIONS	*
T	PERFORMING MISSION SUPPORT FUNCTIONS	0
U	PERFORMING WAR READINESS MATERIEL (WRM) FUNCTIONS	0
V	INSPECTING, IDENTIFYING, AND CLASSIFYING PROPERTY	0
W	RECEIVING, ISSUING, STORING, AND DISTRIBUTING PROPERTY	*
X	PERFORMING MATERIEL CONTROL OR UNIT SUPPLY FUNCTIONS	*
Y	PERFORMING SUPPLY MOBILITY FUNCTIONS	*

<sup>\*</sup> Denotes less than 1 percent

# REPRESENTATIVE TASKS PERFORMED BY 1-48 MONTHS TICF AFSC 2S0X2 PERSONNEL

		PERCENT MEMBERS PERFORMING
TASK	S	(N=148)
I381	PRINT REPORTS	90
I345	INITIALIZE OR REINITIALIZE REMOTES	88
I385	PROCESS FILE STATUS, RELEVELING, OR FOLLOW UPS	86
I346	INITIALIZE PSEUDOREADER PROCESSING	86
<b>I383</b>	PROCESS DAY IMAGES	86
<b>I384</b>	PROCESS END-OF-NIGHT (EON) ACTIONS	83
<b>I340</b>	DISTRIBUTE COMPUTER OUTPUTS OR PRODUCTS	82
I412	UTILIZE SYSTEM CONTROL KEY-INS (CONS)	82
E235	SIGN ON OR OFF TERMINALS	82
I386	PROCESS REPORTS, TWILIGHTS, OR UTILITY PROGRAMS	81
<b>I342</b>	GENERATE INTEGRATED RECOVERY UNIT (IRU) DUMPS	80
I382	PROCESS CONSOLE INPUTS	78
I347	INITIALIZE SBSSs	78
E240	UTILIZE SYSTEM PROCESSORS, SUCH AS INTERACTIVE PROCESSING	76
	FACILITY (IPF) EDITOR (ED), OR CONVERSATIONAL TIME SHARING	
<b>I388</b>	PROCESS REQUIRED INPUTS NEEDED TO CHANGE MODES OF PROCESSING	76
E237	PROCESS FILES TO OR FROM MAINFRAME AND MICROCOMPUTERS	73
I307	ANALYZE DATABASE FILES USING SOFTWARE CONVENTIONS, SUCH AS	73
	DATABASE MANAGEMENT UTILITY (DMU) OR NDA500	
E239	UTILIZE MICROCOMPUTER DISK OPERATING SYSTEMS	69
I330	CORRECT PERIPHERAL MALFUNCTIONS	69
I372	PERFORM RECOVERY PROCEDURES	68
<b>I344</b>	IDENTIFY OR CORRECT OUTPUT QUEUES	67
I308	ANALYZE EXECUTIVE CONTROL LANGUAGE (ECL) RUNSTREAMS FOR	67
	ERROR CONDITIONS	
I314	ANNOTATE OR REVIEW COMPUTER ROOM DIARIES OR LOGS	65
I401	REVIEW PREVIOUS SHIFT OPERATIONS	65
I310	ANALYZE LOG PRINTS OR DUMPS	65
I413	VERIFY COMPUTER EQUIPMENT MALFUNCTIONS	65
I334	DEVELOP OR DEBUG QUERY LANGUAGE PROCESSORS (QLPs)	65
I348	INITIATE CTHs THROUGH BATCH PROCESSING	63
<b>I329</b>	CORRECT ERRORS DETECTED BY PROCESSING PROGRAMS	63
I387	PROCESS REQUESTS FOR ADPE PRODUCTS	61
I402	REVIEW REMOTE PROCESSING STATION (RPS) CONSOLE TYPEOUTS	61
I379	PREPARE OR UPDATE ECL RUNSTREAMS	61
I380	PREPARE PARAMETER OR PROGRAM SELECT IMAGES	58
1357	MAINTAIN DATABASE INTEGRITY	57

TABLE 25
TASKS WITH HIGHEST AFSC 2S0X1 TE RATINGS

				CENT PERFORMIN	<u>1G</u>
		TNG	1ST JOB	1ST ENL	TASK
TASK	S	<u>EMP</u>	(N=459)	(N=690)	DIFF
E238	UTILIZE CONSOLIDATED TRANSACTION HISTORIES (CTHS)	6.11	21	23	4.55
E235	SIGN ON OR OFF TERMINALS	6.10	59	60	2.42
E219	PERFORM TRANSACTION HISTORIES	6.10	47	52	4.28
E228	REPROCESS REJECTED INPUTS	6.03	34	36	3.65
W747	IN CHECK PROPERTY	5.94	27	27	3.36
W779	PROCESS RECEIPTS	5.86	15	16	4.01
W782	PROVIDE SECURITY HANDLING FOR CLASSIFIED PROPERTY	5.79	9	9	4.56
W782 W781	PROCESS WAREHOUSE REFUSALS	5.61	6	8	4.41
W737	COMPARE PHYSICAL COUNT WITH INFORMATION CONTAINED IN	5.59	32	31	3.49
W/3/	RECEIVING DOCUMENTS, TAGS, LABELS, OR MARKINGS	3.39	32	31	3.49
W780	PROCESS WAREHOUSE CHANGE DOCUMENTS	5.44	7	8	3.82
E210	MAINTAIN STANDARDS OF GOOD HOUSEKEEPING	5.44	32	36	2.81
W734	ACCEPT OR RECEIVE PROPERTY	5.42	46	44	3.58
W776	PREPARE OR PROCESS TIN DOCUMENTS, OTHER THAN BENCH STOCK	5.35	15	15	3.71
W749	OR DIFM INPUT WAREHOUSE LOCATION DATA	5.15	19	19	3.37
E208	MAINTAIN REJECTED SUSPENSE FILES	5.10	15	17	3.50
E208 W778	PREPARE RODs	5.07	5	5	3.30 4.84
W766	OBTAIN AUTHORIZED REPRESENTATIVE SIGNATURES FOR EQUIPMENT	5.07 5.07	8	8	4.84
W 700	OR CLASSIFIED ITEMS	3.07	0	0	4.01
O517	PREPARE OR PROCESS BENCH STOCK ISSUE REQUESTS	5.03	8	8	3.45
E224	PROCESS OR CLEAR DELINQUENT OR SOURCE DOCUMENTS	5.01	18	18	4.11
E202	LOAD FREEZE CODES	5.01	15	17	2.95
W739	CONDUCT WAREHOUSE VALIDATIONS	5.00	18	18	4.54
E209	MAINTAIN SECURITY FOR CONTROLLED ITEMS	4.99	12	14	4.40
O509	CONDUCT BENCH STOCK INVENTORIES	4.99	5	7	3.81
W748	INITIATE REQUESTS FOR SPECIAL INVENTORIES	4.99	5	7	3.81
F251	RESEARCH CATALOGS OR TECHNICAL PUBLICATIONS FOR ITEM IDENTIFICATION OR INDICATIVE DATA	4.97	14	14	4.59
W773	PLACE PROPERTY IN WAREHOUSE BINS, RACKS, OR BAYS	4.93	28	27	2.65
W756	MAINTAIN CLASSIFIED, SENSITIVE, OR CONTROLLED ITEMS	4.93	13	13	4.66
V703	COMPARE IDENTIFY, CONDITION, OR STATUS OF PROPERTY WITH	4.92	9	10	4.40
¥ 703	INFORMATION CONTAINED ON RECEIVING DOCUMENTS OR TAGS	4.72	,	10	7.70
O520	PROCESS ADDITIONS, DELETIONS, OR CHANGES TO MASTER BENCH	4.89	7	8	4.18
F252	STOCK DETAILS RESEARCH DEPARTMENT OF DEFENSE (DOD) OR AF PUBLICATIONS	4.85	10	11	4.73
1232	FOR GENERAL SUPPLY POLICIES OR PROCEDURES	4.05	10	• • • • • • • • • • • • • • • • • • • •	1.75
W745	EXAMINE PROPERTY RECEIVED FOR DAMAGE	4.83	24	25	3.60
V733	VERIFY SECURITY CLASSIFICATION OF PROPERTY	4.77	3	3	5.12
O518	PREPARE OR PROCESS BENCH STOCK TINs	4.73	6	6	3.41
W775	PREPARE OR CORRECT BIN LABELS	4.73	19	19	3.09

TE MEAN = 2.13 S.D. = 1.44 HIGH TE = <3.57

TD MEAN = 5.00 S.D. = 1.00

are listed in Table 26. Most deal with computer operations and are performed by very few members of either career ladder. A sample of tasks with the highest AFSC 2S0X2 TE ratings is listed in Table 27. Most deal with computer operations.

Various lists of tasks, accompanied by TE and TD ratings, are contained in the **TRAINING EXTRACT** package and should be reviewed in detail by technical school personnel. For a more detailed explanation of TE and TD ratings, see <u>Task Factor Administration</u> in the **SURVEY METHODOLOGY** section of this report.

#### Specialty Training Standards (STS)

#### **2S0X1 STS**

The AFSC 2S0X1 STS was recently updated and included in the CFETP for the career ladder. Senior AFSC 2S0X1 personnel on temporary duty to AFOMS to rewrite the Specialty Knowledge Test, matched tasks on the inventory to entries on the February 1995 STS. A listing of the STS was produced showing STS entries, tasks matched, percent members performing, and TE and TD ratings for each matched task. Criteria set forth in AETCR 52-22, Attachment 1, were used to review the relevance of each STS entry that had tasks matched to it. Any entry with matched tasks performed by 20 percent first-job (1-24 months TAFMS), first-enlistment (1-48 months TAFMS), 5-, or 7-skill level members, is considered to be supported by survey data.

STS paragraphs 1 and 2 deal with general topics and were not reviewed. Paragraphs 3-31 deal with the technical aspects of the specialty and most had tasks matched. Because of the diversity of the career ladder, nearly all STS entries were unsupported using the previously mentioned criteria. When percentages of members in the clusters and jobs performing matched tasks are used, instead of TAFMS and skill level groups, only nine STS entries were unsupported. These are: 4.8.1. - Load BCAS/MAPES; 6.7. - Process MDR; 8.3.3. - Types of levels - PUSH; 22.2.1. - Local purchase items files; 22.3. - Local maintenance items; 23.2.5. - Project materiel; 23.7.2. - Vendor owned gas cylinders; and 31.3.6. - DYNA-METRIC microcomputer analysis system. These STS entries with job group data are listed in the Training Extract and should be reviewed at the Utilization and Training Workshop scheduled for Fall 1995. While there were a number of tasks not matched to STS entries, most were performed by very low percentages of members of the jobs and do not warrant review.

#### **2S0X2 STS**

The AFSC 2S0X2 STS was also recently updated and included in the CFETP for the career ladder. Senior AFSC 2S0X2 personnel at 344 TRS at Lackland AFB matched appropriate tasks in the inventory to entries in the February 1995 STS. A listing of the STS was produced showing STS entries, tasks matched, percent members performing, and TE and TD ratings for each matched task. Criteria set forth in AETCR 52-22, Attachment 1, were used to review the

TABLE 26

TASKS WITH HIGHEST TD RATINGS

TD MEAN = 5.00 S.D. = 1.00 280X1 TE MEAN = 2.13 S.D. = 1.44 HIGH TE <3.57 280X2 TE MEAN = 1.07 S.D. = 1.56 HIGH TE = <2.63

**TABLE 27** 

TASKS WITH HIGHEST AFSC 280X2 TE RATINGS

TASKS		TNG	PER MEMBERS 1 1ST JOB (N=78)	PERCENT MEMBERS PERFORMING 1ST JOB 1ST ASG (N=78) (N=148)	TASK <u>DIFF</u>
1334	DEVELOP OR DEBUG QUERY LANGUAGE PROCESSORS (QLPs)	69.9	55	65	7.00
1412	FROCESS REPORTS, 1 WILLIAMS, OR UTILITY FROCEAMS  [ITH IZE SYSTEM CONTROL SKY-INS (CONS)	6.46	00 62	\$ &	4.98 4.69
1335	DEVELOP OR DEBUG SUPPLY SYSTEM USER REPORTS GENERATOR	6.32	46	5.5	7.34
1385	PROCESS FILE STATUS, RELEVELING, OR FOLLOW-UPS	6.25	90	98	4.51
1388	PROCESS REQUIRED INPUTS NEEDED TO CHANGE MODES OF PROCESSING	6.19	79	76	4.81
1357	MAINTAIN DATABASE INTEGRITY	9.00	45	57	6.10
1347	INITIALIZE SBSSs	5.98	81	78	4.33
1383	PROCESS DAY IMAGES	5.88	91	98	4.00
E240	UTILIZE SYSTEM PROCESSORS, SUCH AS INTERACTIVE PROCESSING FACILITY (TDE) HPITOD (RP), OB CONVEDSATIONAL TRAFESHABING	5.88	79	9/	5.98
1384	PROCESS END-OF-NIGHT (EON) ACTIONS	5.88	80 80	83	4.34
I309	ANALYZE INCOMING BASÈ-LEVEL AUTOMATED MESSAGE EXTRACT SYSTEM	5.85	47	51	6.46
	(BLAMES) PRINT FILES				
1381	PRINT REPORTS	5.81	16	06	3.95
1391	RECOVER SIFSs	5.71	15	21	6.54
E237	TRANSFER FILES TO OR FROM MAINFRAME AND MICROCOMPUTERS	5.71	71	73	4.82
1372	PERFORM RECOVERY PROCEDURES	5.68	59	89	69.9
F212	MAINTAIN SUPPLY INTERFACE SYSTEM (SIFs) PROGRAMS	99.5	31	35	6.45
1346	INITIALIZE PSEUDOREADER PROCESSING	5.61	06	98	4.07
E239	UTILIZE MICROCOMPUTER DISK OPERATING SYSTEMS	5.61	71	70	5.03
1407	TRANSFER FILES VIA DEFENSE DATA NETWORKS (DDNs)	5.59	49	57	5.74
1307	ANALYZE DATABASE FILES USING SOFTWARE CONVENTIONS, SUCH AS	5.56	72	73	6.71
13.45	DATADAGE MANAGEMENT OTENT (DINO) ON NOASOO NITTATITE OD DENITTATITE DENIOTES	75 5	10	00	707
1283	DOUGES CONSOLE INDITE	77.5	. 6	96	7.07
7971	ANOCHED TO THE ANOTHER TOTAL	5.10	,	0 [	5.75
1411	UILIZE EMULATOR PACKAGES	5.46	4./	2/	5.17

TE MEAN = 2.13 S.D. = 1.44 HIGH TE = <3.57 TD MEAN = 5.00 S.D. = 1.00

relevance of each STS entry that had tasks matched to it. Any entry with matched tasks performed by 20 percent first-job (1-24 months TICF), first-assignment (1-48 months TICF), 5-, or 7-skill level members, is considered to be supported by survey data.

STS paragraphs one and two deal with general topics and were not reviewed. Paragraphs 3-15 deal with the technical aspects of the specialty and most had tasks matched. Only six entries were unsupported by survey data: 3.1.1. - Research Publications; 11.7.1. - Constructs and Verbs; 11.7.5. - Develop Combined Retrievals; 11.7.8. - Modify [data bases]; 12.5.2. - Base Level systems; and 12.5.3. - AFMC. These elements with survey data are listed in the AFSC 2S0X2 Training Extract accompanying this report. Functional and training personnel need to review these to determine if they should remain in the STS. There were seven technical tasks with high TE and performed by more than 20 percent of criterion group members that were not matched to the STS (see Table 28). These also need to be reviewed to determine if they suggest topics that should be included in the STS.

#### Summary

Both the STSs were reviewed using OSR data. While both documents are quite well supported, there are sections of each that need to be reviewed to determine if the topics are appropriate for the documents. There are a few AFSC 2S0X2 tasks which were not matched to the STS that also need to be reviewed to determine if they suggest topics that should be included.

#### JOB SATISFACTION ANALYSIS

An examination of job satisfaction indicators can give career ladder managers a better understanding of factors that may affect the job performance of career ladder airmen. Therefore, the survey booklet included questions about job interest, perceived utilization of talents and training, sense of accomplishment from work, and reenlistment intentions. The responses of the current survey sample were then analyzed by making comparisons between members of AFSC 2S0X1 TAFMS groups and AFSC 2S0X2 TICF groups and related TAFMS groups of 11 logistics specialties surveyed in 1994.

AFSC 2S0X1 TICF data were compared to TAFMS data since no related lateral specialties were surveyed in 1994. Other job satisfaction comparisons made were between current and previous experience groups and between the three jobs identified in the **SPECIALTY JOBS** section of this report.

Table 29 shows the comparison of AFSC 2S0X1 and AFSC 2S0X2 experience group data to corresponding TAFMS groups from 11 related logistics specialties. First-enlistment AFSC 2S0X1 personnel have lower overall satisfaction indicators than members of the comparative sample. Second-enlistment and career AFSC 2S0X1 personnel are similar to members of the

TABLE 28

AFSC 2S0X2 TASKS NOT MATCHED TO THE STS

TE MEAN = 1.07 S.D. = 1.56 HIGH TE = 2.63 TD MEAN = 5.00 S.D. = 100

TABLE 29

COMPARISON OF EXPERIENCE GROUPS SATISFACTION DATA (PERCENT MEMBERS RESPONDING)

		1-48 MONTHS	HS	_	49-96 MONTHS	CHS	_	SHLINOM +26	<u>S</u>
	2S0X1 TAFMS (N=690)	2S0X2 TICF (N=148)	COMP SAMPLE (N=3,099)	2S0X1 TAFMS (N=526)	2S0X2 TICF (N=253)	COMP SAMPLE (N=2,781)	2S0X1 TAFMS (N=1,034)	2S0X2 TICF (N=262)	COMP SAMPLE (N=5,702)
EXPRESSED JOB INTEREST									
Interesting So-So Dull	54 27 19	84 11 5	64 23 13	63 25 12	77 14 9	62 26 12	73 17 10	82 12 6	69 22 9
TALENTS ARE USED				AUS-1					
Fairly well to perfectly Very Little to Not At All	58 42	82 18	68 32	76 24	83	71 29	82 18	86 14	79 21
TRAINING IS USED									
Fairly Well to Perfectly Very Little to Not At All	82 18	84 16	89 11	77 23	78 21	86 14	80 20	81 19	82 18
SENSE OF ACCOMPLISHMENT									
Satisfied Neutral Dissatisfied	63 20 17	71 13 16	68 17 15	73 10 17	72 9 19	69 15 16	75 9 16	76 6 18	74 11 15
REENLISTMENT INTENTIONS									
Will Reenlist Will Not Reenlist Will Retire	61 39 0	78 19 3	65 35 0	79 21 0	71 16 13	80 20 0	75 7 18	66 6 28	76 6 18
				_		•		- 1	

comparative sample. First-enlistment AFSC 2S0X1 personnel find their jobs less interesting and feel their talents are not well used. First- and second-assignment AFSC 2S0X2 personnel, on the other hand, have higher overall indicators than both AFSC 2S0X1 respondents and members of the comparative sample.

Table 30 compares job satisfaction data for current AFSC 2S0X1 members with those reported in the previous OSR. Responses are rather alike except a higher percentage of current first-enlistment AFSC 2S0X1 personnel feel their training is used. Table 31 presents figures comparing current AFSC 2S0X2 experience groups with responses from the previous OSR. Current first-assignment personnel have lower overall indicators than those reported in 1988, with the exception of the 49-96 month TICF group. A higher percentage feel their talents and training are used, and more are satisfied with their jobs.

Table 32 presents satisfaction data for members of the various clusters and jobs identified in the career field. Members in the Pickup and Delivery Cluster had the lowest overall indicators as they felt their talents and training were not well used and their jobs did not give a high sense of accomplishment. While members with the Receiving, Records Maintenance, Materiel Control, Document Control, and Mobility jobs did not find their jobs as interesting, most felt their training was being used. The exceptions were those with the Mobility job, where fewer than in the Pickup and Delivery Cluster felt their training was used. These figures suggest those who work somewhat outside the specialty have the lowest satisfaction.

#### Summary

Overall, AFSC 2S0X1 satisfaction indicators are lower than those of AFSC 2S0X2 and members of related logistic specialties surveyed in 1994. Indicators have remained generally stable over the last 6 years. Members with some of the less technical jobs are not as satisfied with their jobs.

#### **IMPLICATIONS**

The present classification structure, as described by the *Specialty Descriptions* in the February 1995 CFETP, accurately portrays the work being performed by members of the two career ladders. Analysis of career ladder documents indicates both STSs are well supported by OSR data. There are, however, some AFSC 2S0X2 tasks not matched to the STS which should be reviewed to determine if their inclusion in future revisions is warranted. AFSC 2S0X1 job satisfaction indicators are lower than those of 2S0X2 respondents and members of related specialties surveyed in 1994. Indicators, however, have remained stable over the last 6 years. Members with the less technical jobs are not as satisfied as other members of the career ladders.

TABLE 30

COMPARISON OF CURRENT AFSC 2SOX1 AND PREVIOUS JOB SATISFACTION DATA (PERCENT MEMBERS RESPONDING)

	,	1-48 MONTHS			49-96 MONTHS			97+ MONTHS	
	1995 2S0X1 (N=690)	1988 645X0 (N=1,114)	1988 645X1 (N=502)	1995 2S0X1 (N=526)	1988 645X0 (N=471)	1988 645X1 (N=294)	1995 2S0X1 (N=1,034)	1988 645X0 (N=890)	1988 645X1 (N=297)
EXPRESSED JOB INTEREST									
Interesting So-So Dull	54 27 19	58 26 16	49 30 21	63 25 12	65 21 14	54 32 14	73 17 10	77 15 8	79 14 7
TALENTS ARE USED									
Fairly well to perfectly Very Little to Not At All	58 42	69 31	56 44	76 24	76 24	30	82 18	82 18	83
TRAINING IS USED									
Fairly Well to Perfectly Very Little to Not At All	82 18	76 24	75 25	77 23	79 21	72 28	80	79 21	82 18
SENSE OF ACCOMPLISHMENT									
Satisfied Neutral Dissatisfied	63 20 17	63 18 19	57 16 27	73 10 17	68 13 19	62 18 20	75 9 16	73 9 18	78 8 14
REENLISTMENT INTENTIONS									
Will Reenlist Will Not Reenlist Will Retire	61 39 0	66 34 0	67 33 0	79 21 0	78 22 0	83 17 0	75 7 18	76 6 18	78 3 19

TABLE 31

COMPARISON OF CURRENT AFSC 280X2 AND PREVIOUS AFSC 645X2 JOB SATISFACTION DATA

(PERCENT MEMBERS RESP	(PERCENT MEMBERS RESPONDING)	SPONDING	(E			1
	1-48 MON	1-48 MONTHS TICE	49-96 MONTHS TICF	ONTHS	M + 76	97+ MONTHS TICF
	1995	1988	1995	1988	_ 1995	1988
	(N=148)	(N=68)	(N=253)	(N=51)	(N=55)	(N=262)
EXPRESSED JOB INTEREST						
Interesting	84	98	77	80	82	88
So-So	11	7	14	16	12	10
Dull	S	_	5	4	9	2
TALENTS ARE USED						
Fairly well to perfectly	82	93	83	80	98	92
Very Little to Not At All	18	7	17	20	14	<b>∞</b>
TRAINING IS USED						
Fairly Well to Perfectly	84	91	78	73	81	06
Very Little to Not At All	16	6	22	27	19	10
SENSE OF ACCOMPLISHMENT						
Satisfied	71	88	72	89	9/	83
Neutral	13	9	6	12	9	7
Dissatisfied	16	9	19	20	18	10
REENLISTMENT INTENTIONS						
Will Reenlist	78	84	71	82	99	58
Will Not Reenlist Will Retire	19 3	12	16 13	16 2	6 	31

TABLE 32

JOB SATISFACTION DATA FOR JOBS (PERCENT MEMBERS RESPONDING)

	COMP SYS (N=622)	TRAIN (N=17)	RESEARCH (N=10)	FUNDS MGMT (N=12)	ANALYSIS (N=71)	SUPV (N=456)	INSPECT (N=70)	RECEIVE (N=337)	WRM (N=98)
EXPRESSED JOB INTEREST									
Interesting So-So Dull	81 12 7	76 18 6	70 30 0	8 8 8 8	96 4 0	76 15 9	86	54 26 20	65 26 9
TALENTS ARE USED									
Fairly well to perfectly Very Little to Not At All	85 15	82 18	80	82 8	86 14	82 18	91 9	62 38	78 22
TRAINING IS USED									
Fairly Well to Perfectly Very Little to Not At All	82 18	76 24	90	83 17	80	<b>81</b> 19	96	84 16	88 12
SENSE OF ACCOMPLISHMENT									
Satisfied Neutral Dissatisfied	73 9 18	88 9 9	90 0 10	100 0 0	84 3 13	77 8 15	86 10 4	59 18 23	70 15 15
REENLISTMENT INTENTIONS									
Will Reenlist Will Not Reenlist Will Retire	72 14 14	79 3 18	60 40 0	75 17 8	83 4 13	67 9 24	76 7 17	70 24 6	83 15 2

TABLE 32 (CONTINUED)

		JOB SA (PERCE	TISFACTI	JOB SATISFACTION DATA FOR JOBS (PERCENT MEMBERS RESPONDING)	OR JOBS INDING)				
	RETAIL SALES (N=100)	CUST SVS (N=24)	STK CTRL (N=96)	DEMAND PROCESS (N=43)	MICAP (N=103)	RECORDS MAINT (N=23)	BENCH STOCK (N=76)	INSPECT (N=70)	MATERIEL CONTROL (N=44)
EXPRESSED JOB INTEREST									
Interesting So-So Dull	58 29 13	70 17 13	77 19 4	72 21 7	86 9 5	52 26 22	60 18 22	86	37 45 18
TALENTS ARE USED									
Fairly well to perfectly Very Little to Not At All	63 37	83	82 18	74 26	91	65 35	71 29	91 9	68 32
TRAINING IS USED									
Fairly Well to Perfectly Very Little to Not At All	80 20	87 13	91	93	94	87 13	76 24	96	77 23
SENSE OF ACCOMPLISHMENT									
Satisfied Neutral Dissatisfied	69 12 19	70 17 13	79 10 11	72 12 16	78 9 13	65 13 22	62 20 18	86 10 4	56 14 30
REENLISTMENT INTENTIONS									
Will Reenlist Will Not Reenlist Will Retire	71 20 9	79 21 0	75 21 4	83 12 5	75 24 1	78 22 0	67 9 24	76 7 17	66 25 9

TABLE 32 (CONTINUED)

# JOB SATISFACTION DATA FOR JOBS (PERCENT MEMBERS RESPONDING)

	REPAIR CYCLE (N=62)	EQUIP MGMT (N=43)	INVENTORY (N=58)	DOC CTRL (N=35)	MOBILITY (N=59)	PICKUP DELIVERY (N=33)
EXPRESSED JOB INTEREST						
Interesting So-So Dull	52 29 19	70 23 7	79 16 5	43 26 31	51 27 22	40 33 27
TALENTS ARE USED						
Fairly well to perfectly Very Little to Not At All	66 34	86 14	79 21	51 49	58 42	30 70
TRAINING IS USED						
Fairly Well to Perfectly Very Little to Not At All	<i>77</i> 23	88 12	95 5	60	47 53	58 42
SENSE OF ACCOMPLISHMENT						
Satisfied Neutral Dissatisfied	66 21 13	89 9 2	83 7 10	60 20 20	61 14 25	39 33 27
REENLISTMENT INTENTIONS						
Will Reenlist Will Not Reenlist Will Retire	71 29 0	84 14 2	68 22 10	66 34 0	59 24 17	52 45 3

#### APPENDIX A

# REPRESENTATIVE TASKS PERFORMED BY MEMBERS OF CAREER LADDER JOBS

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# COMPUTER SYSTEMS OPERATIONS CLUSTER

<u>TASKS</u>		PERCENT MEMBERS PERFORMING
E235	SIGN ON OR OFF TERMINALS	83
I381	PRINT REPORTS	81
I412	UTILIZE SYSTEM CONTROL KEY-INS (CONS)	79
I345	INITIALIZE OR REINITIALIZE REMOTES	79
E240	UTILIZE SYSTEM PROCESSORS, SUCH AS INTERACTIVE PROCESSING FACILITY (IPF), EDITOR (ED), OR CONVERSATIONAL TIME SHARING	78
I346	INITIALIZE PSEUDOREADER PROCESSING	78
I386	PROCESS REPORTS, TWILIGHTS, OR UTILITY PROGRAMS	77
E237	TRANSFER FILES TO OR FROM MAINFRAME AND MICROCOMPUTERS	77
I342	GENERATE INTEGRATED RECOVERY UNIT (IRU) DUMPS	75
I383	PROCESS DAY IMAGES	75
I347	INITIALIZE SBSSs	75
I385	PROCESS FILE STATUS, RELEVELING, OR FOLLOW-UPS	75
E239	UTILIZE MICROCOMPUTER DISK OPERATING SYSTEMS	74
I330	CORRECT PERIPHERAL MALFUNCTIONS	74
I340	DISTRIBUTE COMPUTER OUTPUTS OR PRODUCTS	73
I384	PROCESS END-OF-NIGHT (EON) ACTIONS	73
1308	ANALYZE EXECUTIVE CONTROL LANGUAGE (ECL) RUNSTREAMS FOR ERROR CONDITIONS	72
I334	DEVELOP OR DEBUG QUERY LANGUAGE PROCESSORS (QLPs)	72
I382	PROCESS CONSOLE INPUTS	71
I388	PROCESS REQUIRED INPUTS NEEDED TO CHANGE MODES OF PROCESSING	70
I413	VERIFY COMPUTER EQUIPMENT MALFUNCTIONS	70
I307	ANALYZE DATABASE FILES USING SOFTWARE CONVENTIONS, SUCH AS DATABASE MANAGEMENT UTILITY (DMU) OR NDA500	70
I392	REPORT PROBLEMS TO SBSS CONTROL ROOM OR FIELD ASSISTANCE BRANCH	68
I372	PERFORM RECOVERY PROCEDURES	67
I314	ANNOTATE OR REVIEW COMPUTER ROOM DIARIES OR LOGS	66
E196	IDENTIFY SBSS SOFTWARE PROBLEMS	66
I329	CORRECT ERRORS DETECTED BY PROCESSING PROGRAMS	66
I348	INITIATE CTHs THROUGH BATCH PROCESSING	65
1387	PROCESS REQUESTS FOR ADPE PRODUCTS	64

#### TRAINING JOB

<u>TASKS</u>		PERCENT MEMBERS PERFORMING
D141	ADVISE UNIT OR STAFF PERSONNEL ON TRAINING MATTERS	100
D146	CONDUCT LOCAL CLASSROOM TRAINING	94
D164	EVALUATE EFFECTIVENESS OF TRAINING PROGRAMS	94
D173	MAINTAIN TRAINING AIDS OR DEVICES	94
D140	ADMINISTER OR SCORE TESTS	88
D149	CONDUCT TRAINING BRIEFINGS OR CONFERENCES	88
D150	COUNSEL TRAINEES ON TRAINING PROGRESS	82
D188	SCHEDULE TRAINING SESSIONS, OTHER THAN OJT	82
D172	MAINTAIN STUDY REFERENCE FILES	82
D177	PLAN TRAINING, OTHER THAN OJT	76
D174	MAINTAIN TRAINING RECORDS, CHARTS, OR GRAPHS	76
D183	REVIEW SPECIALTY TRAINING STANDARDS (STSs) OR CDCs	76
D163	ESTABLISH UNIT TRAINING REQUIREMENTS	71
D159	DEVELOP TRAINING AIDS	71
D175	PARTICIPATE IN TRAINING CONFERENCES	71
D184	REVIEW TRAINING REPORTS	71
A29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES	71
D160	DIRECT OJT PROGRAMS	65
D189	WRITE TEST QUESTIONS	65
D171	INSPECT TRAINING AIDS FOR OPERATION OR SUITABILITY	65
A8	DETERMINE WORK PRIORITIES	65
D168	EVALUATE TRAINING METHODS OR TECHNIQUES	59
D179	PREPARE LESSON PLANS OR PLANS OF INSTRUCTIONS (POIs)	59
D186	SCHEDULE PERSONNEL FOR NONTECHNICAL TRAINING	59
D170	IMPLEMENT TRAINING PROGRAMS, OTHER THAN OJT	53
D167	EVALUATE PROGRESS OF TRAINEES, OTHER THAN RESIDENT COURSE STUDENTS	53
D162	ESTABLISH STUDY REFERENCE FILES	53
D147	CONDUCT OJT	53
D169	IMPLEMENT OJT PROGRAMS	47
D190	WRITE TRAINING REPORTS	47

#### RESEARCH JOB

<u>TASKS</u>		MEMBERS PERFORMING
F241	ESTABLISH OR MAINTAIN DD FORMS 1348-6 SUSPENSE FILES	100
F251	RESEARCH CATALOGS OR TECHNICAL PUBLICATIONS FOR ITEM IDENTIFICATION OR INDICATIVE DATA	90
E235	SIGN ON OR OFF TERMINALS	80
E229	RETRIEVE CONTRACT INFORMATION FROM BASE CONTRACTING AUTOMATED SYSTEMS (BCASs)	70
E222	PROCESS EMERGENCY WALK-THROUGHS	60
E228	REPROCESS REJECTED INPUTS	50
E219	PERFORM TRANSACTION HISTORIES	30
E234	SET UP MICROCOMPUTER HARDWARE	20
F253	RESEARCH PUBLICATIONS FOR EQUIPMENT OPERATION OR MAINTENANCE PROCEDURES	20
E204	MAINTAIN FEDERAL LOGISTICS (FEDLOG) DATABASES	20
A29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES	20
B44	DIRECT DEMAND PROCESSING FUNCTIONS	20
X806	PROCESS ISSUE REQUESTS THROUGH SBSS FUNCTIONS	10

#### **FUNDS MANAGEMENT JOB**

		PERCENT
		<b>MEMBERS</b>
<u>TASKS</u>		PERFORMING
H283	ANALYZE DAILY AND MONTHLY FINANCIAL LISTINGS	100
H294	MANAGE GENERAL SUPPORT, SYSTEM SUPPORT, OR REPAIRABLE SUPPORT STOCK FUND MONIES	100
H303	RESOLVE FUNDING PROBLEMS WITH SUPPLY CUSTOMERS	100
H286	COMPILE HISTORICAL DATA FOR TREND ANALYSIS	100
H289	COORDINATE STOCK FUND ACTIONS WITH ACCOUNTING AND FINANCE	92
H296	MONITOR LOCAL PURCHASE, RECEIVED NO BILLED (RNB), OR RESEARCH AND FOLLOW-UP LISTING	92
H305	REVIEW FREE ISSUE FORCED CREDIT SURVEILLANCE LISTINGS	92
H302	RESEARCH ACCOUNTING AND FINANCE REJECT PROBLEMS	92
H284	APPROVE OR DISAPPROVE FREE SHIPMENTS OR CREDIT CODE "Y" TINS	92
H287	COORDINATE END-OF-YEAR (EOY) CLOSE-OUTS	92
H288	COORDINATE FUNDING PROBLEMS BETWEEN RESOURCE ADVISORS AND BUDGET PERSONNEL	83
E235	SIGN ON OR OFF TERMINALS	83
E219	PERFORM TRANSACTION HISTORIES	83
C130	REVIEW FUNDS REQUIREMENTS	83
H291	DEVELOP OR MANAGE STOCK FUND OPERATING PROGRAMS	75
E238	UTILIZE CONSOLIDATED TRANSACTION HISTORIES (CTHs)	75
H298	MONITOR OBLIGATED DUE-OUT PROGRAMS	75
H292	DEVELOP TREND CHARTS FOR FUNDS MANAGEMENT	75
H301	PREPARE OR MANAGE OPERATING BUDGETS FOR CHIEF OF SUPPLY	75
H285	BRIEF CHIEF OF SUPPLY ON STOCK FUND POSITION	75
H297	MONITOR MILITARY STANDARD REQUISITIONING AND ISSUE PROCEDURES (MILSTRIP) LISTINGS	75
H299	PARTICIPATE IN FINANCIAL WORKING GROUP OR FINANCIAL MANAGEMENT BOARD MEETINGS	75
H290	DETERMINE REQUIREMENTS FOR SPECIAL LEVELS IMPACTING STOCK FUNDS	75
E230	REVIEW AND POST AIR FORCE (AF)-WIDE RELEASE AMENDMENTS TO USAF SUPPLY MANUAL (AFM 67-1)	67
C106	EVALUATE BUDGET OR FINANCIAL REQUIREMENTS	67

# ANALYSIS CLUSTER

TASKS		PERCENT MEMBERS PERFORMING
1710110	THE PARTY OF COUNTY AGET INC. PRIETINGS	80
A29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES	
G256	CONDUCT PERIODIC PROCEDURE AND ANALYSIS VISITS	80
G254	ANALYZE STATISTICAL SUPPLY DATA TO DETERMINE SUPPLY EFFECTIVENESS	73
G272	PERFORM ANNUAL INTERNAL SURVEILLANCE VISITS ON FUNCTIONS OF SUPPLY ORGANIZATIONS	73
G255	CONDUCT ANNUAL REVIEWS OF LOCAL SUPPLY SUPPLEMENTS	65
E235	SIGN ON OR OFF TERMINALS	63
A15	DEVELOP SELF-INSPECTION OR INTERNAL SURVEILLANCE PROGRAMS	62
G262	DEVELOP SUPPLEMENTS OR CHANGES FOR SUPPLY PUBLICATIONS	62
G282	REVIEW CHIEF OF SUPPLY OPERATING INSTRUCTIONS OR SUPPLEMENTS	60
G261	COORDINATE WITH INITIATORS ON RECURRING ERRORS, SUCH AS DISCREPANCY REPORTS (DISREPS) OR REJECTS	59
G258	COORDINATE REJECT CORRECTIONS WITH OTHER UNITS OR ACCOUNTS OUTSIDE BASE SUPPLY	56
C133	REVIEW STAFF STUDIES, SURVEYS, OR SPECIAL REPORTS, OTHER THAN TRAINING REPORTS	56
G260	COORDINATE UNIQUE OR IMPORTANT CHIEF OF SUPPLY REQUIREMENTS OR	56
G281	RESOLVE PROCEDURAL PROBLEMS FROM SATELLITES, SEPARATE ACCOUNTS, OR INTERFACE AGENCIES	56
A16	DEVELOP WORK METHODS OR PROCEDURES	55
G269	MONITOR REJECT CONTROL PROGRAMS	53
G269 G267	MONITOR ACTIONS ON SPECIAL INTEREST ITEMS	53
C101	CONDUCT FUNCTIONAL INSPECTIONS OF SUPPLY ORGANIZATIONS	51
B59	DIRECT PROCEDURES AND ANALYSIS FUNCTIONS	49
	WRITE INSPECTION REPORTS	48
C137	UTILIZE MICROCOMPUTER DISK OPERATING SYSTEMS	48
E239	MAINTAIN TREND CHARTS	46
G266	COMPILE DATA FOR STAFF STUDIES	45
B36	COMPILE DATA FOR STAFF STODIES	

#### SUPERVISORY CLUSTER

		PERCENT
		MEMBERS
<u>TASKS</u>		PERFORMING
A8	DETERMINE WORK PRIORITIES	89
A29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS, CONFERENCES, OR WORK SHOPS, OTHER THAN TRAINING CONFERENCES	85
B38	COUNSEL SUBORDINATES ON PERSONAL OR MILITARY-RELATED MATTERS	85
C136	WRITE EPRs	83
A21	ESTABLISH PERFORMANCE STANDARDS FOR SUBORDINATES	74
A16	DEVELOP WORK METHODS OR PROCEDURES	73
A35	SCHEDULE LEAVES, PASSES, OR TEMPORARY DUTY (TDY)	72
C102	CONDUCT PERFORMANCE FEEDBACK WORKSHEET SESSIONS	72
C138	WRITE RECOMMENDATIONS FOR AWARDS OR DECORATIONS	69
B84	ORIENT NEWLY ASSIGNED PERSONNEL	68
C124	INSPECT PERSONNEL FOR COMPLIANCE WITH MILITARY STANDARDS	67
A23	ESTABLISH WORK SCHEDULES	66
A5	DETERMINE OFFICE SPACE, EQUIPMENT, OR SUPPLY REQUIREMENTS	65
B37	CONDUCT STAFF MEETINGS OR BRIEFINGS	63
Al	ASSIGN PERSONNEL TO DUTY POSITIONS	61
B 81	INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR SUBORDINATES	60
E219	PERFORM TRANSACTION HISTORIES	59
A15	DEVELOP SELF-INSPECTION OR INTERNAL SURVEILLANCE PROGRAMS	58
D147	CONDUCT OJT	56
A2	ASSIGN SPONSORS FOR NEWLY ASSIGNED PERSONNEL	54
C108	EVALUATE INDIVIDUALS FOR PROMOTION, DEMOTION, RECLASSIFICATION,	51
401	OR REENLISTMENT	51
A31	PLAN OR PREPARE BRIEFINGS DEVELOP MANAGEMENT OBJECTIVES	49
A11	ESTABLISH ORGANIZATIONAL POLICIES, OFFICE INSTRUCTIONS (OIs), OR	49
A20	STANDARD OPERATING PROCEDURES (SOPs)	,,
Dec	STANDARD OPERATING PROCEDURES (SOLS) SUPERVISE INVENTORY MANAGEMENT SPECIALIST (AFSC 64550)	49
B89		47
C99	ANALYZE WORKLOAD REQUIREMENTS COUNSEL TRAINEES ON TRAINING PROGRESS	47
D150		46
D151	DETERMINE OJT REQUIREMENTS	70

#### INSPECTION CLUSTER

<u>TASKS</u>		MEMBERS PERFORMING
V728	PREPARE PROPERTY LABELS OR TAGS	96
V705	CONDEMN ITEMS	94
V703	COMPARE IDENTITY, CONDITION, OR STATUS OR PROPERTY WITH INFORMATION CONTAINED ON RECEIVING DOCUMENTS OR TAGS	93
V715	INITIATE OR PROCESS TRANSACTION IDENTIFICATION CODE (TRIC) CONDITION FCC OR IDENTITY FCH CHANGES	93
V701	ASSIGN CONDITION CODES	91
V730	RESEARCH ORGANIZATIONAL REFUSALS OF PROPERTY	90
E219	PERFORM TRANSACTION HISTORIES	86
V720	MAINTAIN MATERIEL SAFETY DATA SHEET (MSDS) PROGRAMS	87
V717	INSPECT ITEMS IN STORAGE FOR SIGNS OF CORROSION, DECAY, OR DETERIORATION	83
V700	ANNOTATE OR MARK REINSPECTION OR CURE DATES ON SUPPLIES OR EQUIPMENT	83
E220	PREPARE OR PROCESS TRANSFERS TO DEFENSE REUTILIZATION MARKETING OFFICES (DRMOs)	80
V712	IDENTIFY ITEMS REQUIRING SPECIAL STORAGE, SUCH AS REFRIGERATED, FLAMMABLE, OR RADIOACTIVE STORAGE	79
V706	CONDUCT STORAGE SURVEILLANCE	76
V732	VERIFY ITEMS REQUIRING WARRANTIES OR GUARANTEES	76
V733	VERIFY SECURITY CLASSIFICATION OF PROPERTY	76
V725	MONITOR SHELF-LIFE PROGRAMS	76
V731	VERIFY INTERCHANGEABILITY OF ITEMS	74
V711	IDENTIFY GOVERNMENT SCRAP	73
V726	MONITOR SUSPECT ITEMS	71
V713	IDENTIFY PROPERTY USING SUPPLY OR TECHNICAL PUBLICATIONS	70
V718	INSPECT PROPERTY TAGS OR LABELS TO VERIFY COMPLIANCE WITH TOCs OR TCTOs	68
V716	INSPECT GOVERNMENT-OWNED GAS CYLINDERS	68
V708	DETERMINE CAUSES OF UNSERVICEABLILITY OF PROPERTY	66
V719	MAINTAIN INSPECTION OFF-LINE CHECKLISTS	63

#### **RECEIVING CLUSTER**

	PERCENT
	<b>MEMBERS</b>
	<b>PERFORMING</b>
ACCEPT OR RECEIVE PROPERTY	88
	90 78
DOCUMENTS, TAGS, LABELS, OR MARKINGS	/8
EXAMINE PROPERTY RECEIVED FOR DAMAGE	72
PERFORM TRANSACTION HISTORIES	72 71
	65
EXAMINE CONTAINERS TO SEE THAT THEY ARE PROPERLY CLOSED, BANDED, OR	64
SEALED SEALED	04
IN CHECK PROPERTY	63
FILE NOTICES TO STOCK AND NO-WAREHOUSE LOCATIONS	61
SELECT METHODS OR EQUIPMENT FOR MOVEMENT OF PROPERTY	55
INSURE PROPERTY IS PACKED PROPERLY FOR STORAGE	54
INSURE PACKAGES ARE COMPATIBLE WITH PROPERTY MARKINGS	53
CONDUCT RE-WAREHOUSING	52
PREPARE OR CORRECT BIN LABELS	51
INPUT WAREHOUSE LOCATION DATA	51
INSURE SHIPPING DOCUMENTS ARE SECURELY ATTACHED AND PROTECTED	50
CONDUCT WAREHOUSE VALIDATIONS	50
PROCESS RECEIPTS	50
OFFLOAD INCOMING PROPERTY	49
SELECT ITEMS TO BE ISSUED, SHIPPED, OR TRANSFERRED	44
SEGREGATE PROPERTY FOR IN-CHECKING	43
LOAD FREEZE CODES	43
MAINTAIN PROTECTIVE EQUIPMENT, SUCH AS APRONS AND GLOVES, USED IN	40
HANDLING HAZARDOUS MATERIELS	10
	37
MAINTAIN CLASSIFIED, SENSITIVE, OR CONTROLLED ITEMS	37
PREPARE WAREHOUSES FOR INVENTORIES	36
REPROCESS REJECTED INPUTS	35
	IN CHECK PROPERTY FILE NOTICES TO STOCK AND NO-WAREHOUSE LOCATIONS SELECT METHODS OR EQUIPMENT FOR MOVEMENT OF PROPERTY INSURE PROPERTY IS PACKED PROPERLY FOR STORAGE INSURE PACKAGES ARE COMPATIBLE WITH PROPERTY MARKINGS CONDUCT RE-WAREHOUSING PREPARE OR CORRECT BIN LABELS INPUT WAREHOUSE LOCATION DATA INSURE SHIPPING DOCUMENTS ARE SECURELY ATTACHED AND PROTECTED CONDUCT WAREHOUSE VALIDATIONS PROCESS RECEIPTS OFFLOAD INCOMING PROPERTY SELECT ITEMS TO BE ISSUED, SHIPPED, OR TRANSFERRED SEGREGATE PROPERTY FOR IN-CHECKING

#### READINESS MATERIEL CLUSTER

<u>TASKS</u>		PERCENT MEMBERS PERFORMING
U697	STORE WRSK OR RSP ASSETS	95
U682	ISSUE WRSK OR RSP ASSETS	92
U695	PROCESS WRSK OR RSP TINs	92
U674	ASSEMBLE WAR READINESS SPARES KITS (WRSKs) OR READINESS SPARES PACKAGES (RSPs) ASSETS	87
U694	PROCESS TRANSACTIONS TO LOAD, DELETE, OR CHANGE DETAILS	87
U675	CONDUCT WRSK OR RSP RECONCILIATIONS	87
U685	MAINTAIN WRM LISTINGS	77
U684	MAINTAIN RUNNING INVENTORIES ON WRSK OR RSP ASSETS	76
U679	IDENTIFY HAZARDOUS CARGO PRIOR TO DEPLOYMENTS	74
U692	PROCESS INPUTS TO TRANSFER ASSETS BETWEEN DETAILS	74
E219	PERFORM TRANSACTION HISTORIES	67
U698	UPDATE WRM DETAIL RECORDS FOR DEPLOYMENT	65
U676	COORDINATE ACTIONS REQUIRED TO TRANSFER ACCOUNTABILITY OF WRM AFTER DEPLOYMENT	65
U681	INITIATE RECORDS OR PROCESS REQUESTS FOR WRSK OR RSP	64
U686	MAINTAIN WRSKs OR RSPs AT 100 PERCENT USING OTHER AVAILABLE ASSETS UPON DEPLOYMENT NOTIFICATIONS	63
U696	PROCESS WRSK OR RSP WITHDRAWALS	61
U699	WEIGHT AND BALANCE WRM	58
W734	ACCEPT OR RECEIVE PROPERTY	57
U693	PROCESS ROBUSTING	55
U689	PREPARE WRM ASSETS FOR SHIPMENT, TO INCLUDE SPECIAL ASSET CARGO	51
U677	COORDINATE ACTIONS REQUIRED TO TRANSFER ACCOUNTABILITY OF WRSKs OR RSPs WITH HIGHER HEADQUARTERS	50
E228	PROCESS REJECTED INPUTS	48
B 66	DIRECT WAR READINESS MATERIEL FUNCTIONS	44
U680	IDENTIFY ITEMS TO BE MATED	42
U678	GUARD SPECIAL ASSET CARGO DURING LOADING OPERATIONS	39
U691	PREPARE WRSK OR RSP INVENTORY SUMMARIES	38

#### RETAIL SALES CLUSTER

		PERCENT
		<b>MEMBERS</b>
<u>TASKS</u>		PERFORMING
Q579	PROVIDE RETAIL SALES COUNTER SERVICE TO CUSTOMERS	95
Q575	PROCESS BACK ORDERS OR DUE-OUTS	95
Q573	NOTIFY CUSTOMERS FOR PICKUP	91
Q581	RETURN PROPERTY TO STOCK WHEN NOT PICKED UP BY CUSTOMER	85
Q559	ISSUE OR TIN PERSONAL RETENTION AND ORGANIZATIONAL ITEMS	82
Q558	ISSUE BULK ITEMS	82
Q561	MAINTAIN BASE AUTOMATED SERVICE STORE (BASS) OR AUTOMATED INDIVIDUAL EQUIPMENT UNIT (IEU) DATA FILES	78
Q570	MAINTAIN SUSPENSE FILES FOR DUE-OUT RELEASE (DOR) ITEMS	74
Q576	PROCESS INCOMING OR OUTGOING CLEARANCES	71
Q578	PROCESS UNSERVICEABLE ASSETS TO OR FROM DRMO	70
Q585	VALIDATE WAREHOUSE LOCATIONS	70
Q564	MAINTAIN CUSTOMER AUTHORIZATION RECEIPT FILES	68
Q569	MAINTAIN PERSONAL RETENTION ITEMS APPROVED FOR ISSUE LETTERS	64
Q583	STORE RETAIL SALES ASSETS	62
Q586	VERIFY PROPERTY ACCEPTED FOR TIN IS TAGGED AND IDENTIFIED PRIOR TO ACCEPTANCE	60
Q563	MAINTAIN CUSTOMER AUTHORIZATION LISTINGS FOR BASE SERVICE STORES (BSSs) OR TOOL ISSUE CENTERS (TICs)	59
Q567	MAINTAIN ORGANIZATIONAL EQUIPMENT REQUIREMENT APPROVAL LETTERS'	59
E228	REPROCESS REJECTED INPUTS	56
Q568	MAINTAIN PERSONAL EQUIPMENT AND ORGANIZATIONAL ISSUE FILES	56
Q560	ISSUE OR TIN TOOLS OR TOOL KITS	54
Q565	MAINTAIN OR VALIDATE TABLE OF ALLOWANCES, TA016	54
Q582	REVIEW STOCK NUMBER DIRECTORIES FOR BASE SERVICE STORE ITEMS	53
Q574	PERFORM ANNUAL SCREENING OF PERSONNEL FILES	52
E220	PREPARE OR PROCESS TRANSFERS TO DEFENSE REUTILIZATION MARKETING OFFICES (SRMOs)	49
Q584	VALIDATE AVIATION SERVICE CODES FOR FLYING PERSONNEL	48
W734	ACCEPT OR RECEIVE PROPERTY	46
Q557	COORDINATE RETAIL SALES STOCK LEVELS WITH STOCK CONTROL	45

#### **CUSTOMER SERVICES JOB**

<u>TASKS</u>		PERCENT MEMBERS PERFORMING
N498	BRIEF CUSTOMERS ON SUPPLY PROCEDURES	100
N500	INTERPRET INQUIRIES FOR CURRENT STATUS OF DUE-INS AND DUE-OUTS	96
E219	PERFORM TRANSACTION HISTORIES	96
N504	NOTIFY CUSTOMERS OF ACTIONS TAKEN ON COMPLAINTS, PROBLEMS, OR INQUIRIES	92
E222	PROCESS EMERGENCY WALK-THROUGHS	<b>7</b> 9
E229	RECEIVE CONTRACT INFORMATION FROM BASE CONTRACTING AUTOMATED SYSTEMS (BCASs)	71
N507	PUBLISH CSU FUNCTIONS	71
N501	MANAGE OR MONITOR ZERO OVERPRICING PROGRAMS (ZOPs)	71
E238	UTILIZE CONSOLIDATED TRANSACTION HISTORIES (CTHs)	67
E228	REPROCESS REJECTED INPUTS	67
N502	MANAGE SF 44 (PURCHASE ORDER-INVOICE VOUCHER) EMERGENCY WALK- THROUGHS	63
N506	PROVIDE INFORMATION TO PROCEDURES AND ANALYSIS BRANCH CONCERNING CSU TREND ANALYSIS	63
A29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS,	63
	CONFERENCES, OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES	
N503	NOTIFY CONTRACTORS OF ACTIONS TAKEN ON COMPLAINTS, PROBLEMS, OR INQUIRIES	50
E199	INITIATE REVERSE POST REQUESTS	42
N499	CONDUCT CSU VISITS	42
E220	PREPARE OR PROCESS TRANSFERS TO DEFENSE REUTILIZATION MARKETING OFFICES (DRMOs)	37
S657	UPGRADE REQUISITIONS	33
B42	DIRECT CUSTOMER SERVICE UNIT (CSU) FUNCTIONS	33
E208	MAINTAIN REJECT SUSPENSE FILES	33
E226	PROCESS TRANSACTION INTERFACE PROCESSING (TIP) INPUTS	33

#### STOCK CONTROL CLUSTER

		PERCENT
		<b>MEMBERS</b>
TASKS		<b>PERFORMING</b>
E219	PERFORM TRANSACTION HISTORIES	83
S636	PREPARE OR PROCESS INPUTS FOR CANCELLATIONS	77
S635	PREPARE OR PROCESS FORCED DORs	76
S614	INPUT REQUISITION STATUS	71
S644	PREPARE SPECIAL REQUISITIONS	68
S613	INITIATE REQUISITIONS FOLLOW-UP ACTIONS	65
S642	PREPARE OR PROCESS STATUS INPUTS	64
S633	PREPARE INPUTS TO LOAD, CHANGE, OR DELETE EXCEPTION CODES FOR	62
	EXCESSES, ISSUES, REQUISITIONS, OR SHIPMENTS	
S654	RESEARCH REASONS FOR REQUISITIONS CANCELLATIONS	61
E238	UTILIZE CONSOLIDATED TRANSACTION HISTORIES (CTHs)	61
S657	UPGRADE REQUISITIONS	61
E228	REPROCESS REJECTED INPUTS	60
S637	PREPARE OR PROCESS INPUTS FOR OFF-LINE SHIPMENTS	58
S638	PREPARE OR PROCESS INPUTS FOR OFF-LINE STATUS	50
E213	MONITOR MANAGEMENT NOTICES	49
S641	PREPARE OR PROCESS REQUISITIONS, OTHER THAN SPECIAL REQUISITIONS	48
S616	MAINTAIN EXCEPTION CONTROL IMAGES (ECCs) AND FILES	43
B63	DIRECT STOCK CONTROL FUNCTIONS	41
S622	MANUALLY PREPARE REQUISITION DOCUMENTS	40
S624	MONITOR DUE-OUT VALIDATION LISTINGS	40
E220	PREPARE OR PROCESS TRANSFERS TO DEFENSE REUTILIZATION MARKETING OFFICES (DRMOs)	39
S653	REQUEST DISPOSITION INSTRUCTIONS ON EXCESSES	36
S647	PROCESS FUNDS REQUIREMENTS IMAGES	36
E226	PROCESS TRANSACTION INTERFACE PROCESSING (TIP) INPUTS	36
S617	MAINTAIN SPECIAL REQUISITION FILES	36
S625	MONITOR FUNDS REQUIREMENT IMAGES	35
S618	MANAGE EXCESS PROGRAMS, OTHER THAN EQUIPMENT	34

#### **DEMAND PROCESSING CLUSTER**

	MEMBERS PERFORMING
PROCESS ISSUE REQUESTS FROM CUSTOMERS	84
PERFORM TRANSACTION HISTORIES	79
MAINTAIN ISSUE REQUEST SUSPENSE FILES	65
LODE, CHANGE, OR DELETE ITEM RECORDS	65
REPROCESS REJECTED INPUTS	63
REQUESTS WHEN ITEMS ARE NOT AVAILABLE FOR ISSUE	58
	58
ESTABLISH BACK ORDERS ON VERIFIED EXPEDITE REQUESTS	56
ESTABLISH OR MAINTAIN DD FORMS 1348-6 SUSPENSE FILES	44
WRITE EPRs	44
PREPARE INPUTS TO LOAD, CHANGE, OR DELETE PART NUMBER RECORDS	40
MONITOR MANAGEMENT NOTICES	40
	40
CONFERENCES, OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES	40
MAINTAIN REJECT SUSPENSE FILES	39
PROCESS ISSUE REQUESTS THROUGH SBSS FUNCTIONS	37
SUPERVISE INVENTORY MANAGEMENT SPECIALIST (AFSC 64550)	37
	37
RESEARCH CATALOGS OR TECHNICAL PUBLICATIONS FOR ITEM IDENTIFICATION OR INDICATIVE DATA	35
PERFORM POST-POST REQUISITIONING	35
PROCESS EMERGENCY WALK-THROUGHS	33
COORDINATE ON MICAP DATA WITH MAINTENANCE ACTIVITIES	30
	MAINTAIN ISSUE REQUEST SUSPENSE FILES LODE, CHANGE, OR DELETE ITEM RECORDS REPROCESS REJECTED INPUTS OBTAIN VERIFICATION OF URGENCY OF NEED DESIGNATOR (UND) A AND B REQUESTS WHEN ITEMS ARE NOT AVAILABLE FOR ISSUE DIRECT DEMAND PROCESSING FUNCTIONS ESTABLISH BACK ORDERS ON VERIFIED EXPEDITE REQUESTS ESTABLISH OR MAINTAIN DD FORMS 1348-6 SUSPENSE FILES WRITE EPRS PREPARE INPUTS TO LOAD, CHANGE, OR DELETE PART NUMBER RECORDS MONITOR MANAGEMENT NOTICES CONDUCT OJT PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES MAINTAIN REJECT SUSPENSE FILES PROCESS ISSUE REQUESTS THROUGH SBSS FUNCTIONS SUPERVISE INVENTORY MANAGEMENT SPECIALIST (AFSC 64550) SEQUENCE INPUTS FOR POST-POST IN-LINE PROCESSING RESEARCH CATALOGS OR TECHNICAL PUBLICATIONS FOR ITEM IDENTIFICATION OR INDICATIVE DATA PERFORM POST-POST REQUISITIONING

# MISSION SUPPORT (MICAP) JOB

		PERCENT
TASKS		<b>MEMBERS</b>
IASKS		<b>PERFORMING</b>
T670	PROCESS MICAP LATERAL SUPPORT REQUESTS OR SHIPMENT	100
T664	COORDINATE MICAP REQUIREMENTS WITH DEPOTS AND LATERAL	100 97
	SUPPORT BASES	91
T667	PERFORM POST-POST REQUISITIONING	96
T665	LOAD MICAP STATUS	95
T671	PROCESS OR MONITOR MICAP REQUIREMENTS	94
T672	PROCESS POST-POST MICAP RECEIPTS OR SHIPMENTS	94
T673	REVIEW OR UPDATE MICAP REPORTS	92
T662	COORDINATE ON MICAP DATA WITH MAINTENANCE ACTIVITIES	90
T661	COMPLETE MICAP CHECKLISTS	89
T669	PROCESS MICAP CANNIBALIZATIONS	87
T666	MAINTAIN MASSs	85
T668	PREPARE OR PROCESS POST-POST DORS	84
T660	CERTIFY MICAP CHECKLISTS	70
T663	COORDINATE ON SUPPLY DIFFICULTY MESSAGES WITH CONCERNED AGENCIES	70
E219	PERFORM TRANSACTION HISTORIES	67
E228	REPROCESS REJECTED INPUTS	62
P525	INITIATE MICAP CHECKLISTS	59
T659	ATTEND MEETINGS OR BRIEFINGS WITH SUPPORTED UNITS ON MICAP	59
E193	REQUIREMENTS COORDINATE A MISSION CARARY TO A TRAIN A STREET	
15193	COORDINATE MISSION CAPABLE (MICAP) ASSET SOURING SYSTEMS (MASS)	53
P523	DATA BASES OR LISTINGS WITH USERS	
E211	ESTABLISH BACK ORDERS ON VERIFIED EXPEDITE REQUESTS	46
P548	MAINTAIN STATUS BOARDS, GRAPHS, OR CHARTS	43
E238	PROCESS ISSUE REQUESTS FROM CUSTOMERS	41
F251	UTILIZE CONSOLIDATED TRANSACTION HISTORIES (CTHs)	38
1231	RESEARCH CATALOGS OR TECHNICAL PUBLICATIONS FOR ITEM IDENTIFICATION OR INDICATIVE DATA	36
S637	PREPARE OR PROCESS INPUTS FOR OFF-LINE SHIPMENTS	26
S638	PREPARE OR PROCESS INPUTS FOR OFF-LINE STATUS	36 32
	THE STOTE OF THE STATE OF THE S	32

#### RECORDS MAINTENANCE JOB

<u>TASKS</u>		MEMBERS PERFORMING
M494	PREPARE, PROCESS, OR REVIEW INDICATIVE DATA CHANGES	100
M481	ESTABLISH LOCALLY ASSIGNED INTERCHANGEABLE SUBSTITUTE GROUPING (ISG) RELATIONSHIPS	100
M482	MAINTAIN DELIVERY DESTINATION LISTINGS	96
M492	PREPARE INPUTS TO LOAD, CHANGE, OR DELETE PHRASE RECORDS	96
M491	PREPARE INPUTS TO ESTABLISH INTERCHANGEABLE OR SUBSTITUTION GROUPS	96
M484	MAINTAIN ISG LISTINGS	96
M487	MAINTAIN SHIPPING DESTINATION LISTS	96
M486	MAINTAIN ROUTING IDENTIFIER LISTINGS	96
M490	MONITOR STOCK NUMBER USER DIRECTORY (SNUB) REJECTS	91
M495	PROCESS ORGANIZATIONAL LOAD REQUESTS	91
M485	MAINTAIN ORGANIZATIONAL RECORDS, SUCH AS COST-CENTER RECORDS	91
M489	MONITOR STANDARD REPORTING DESIGNATOR (SRD) ANNUAL REVIEWS	91
M496	REVIEW EXCEPTION CODE AND PHRASE RECORDS	87
M483	MAINTAIN EXCEPTION PHRASE LISTS	87
M488	MONITOR REPORTING ORGANIZATION FILES (ROFs)	87
M497	REVIEW SRD PROCESSING	83
M493	PREPARE TYPE CARGO PHRASE-CODE INPUTS	74
E202	LODE FREEZE CODES	65
E219	PERFORM TRANSACTION HISTORIES	61
G268	MONITOR LODE, CHANGE, OR DELETE ACTIONS WITH COMMAND, RECORDS MAINTENANCE, AND CUSTOMERS	56
E228	REPROCESS REJECTED INPUTS	52
E204	MAINTAIN FEDERAL LOGISTICS (FEDLOG) DATABASES	52
E213	MONITOR MANAGEMENT NOTICES	39
F251	RESEARCH CATALOGS OR TECHNICAL PUBLICATIONS FOR ITEM IDENTIFICATION OR INDICATIVE DATA	39
E208	MAINTAIN REJECT SUSPENSE FILES	39
F252	RESEARCH DEPARTMENT OF DEFENSE (DOD) OR AF PUBLICATIONS FOR GENERAL SUPPLY POLICIES OR PROCEDURES	35

#### BENCH STOCK CLUSTER

<u>TASKS</u>		PERCENT MEMBERS <u>PERFORMING</u>
O515	MAINTAIN BENCH STOCK LISTINGS	89
O509	CONDUCT BENCH STOCK INVENTORIES	87
O520	PROCESS ADDITIONS, DELETIONS, OR CHANGES TO MASTER BENCH STOCK DETAILS	84
O517	PREPARE OR PROCESS BENCH STOCK ISSUE REQUESTS	83
O514	MAINTAIN BENCH STOCK FILES	83
O508	BIN BENCH STOCK ITEMS	81
O518	PREPARE OR PROCESS BENCH STOCK TINS	78
O510	CONDUCT SEMIANNUAL BENCH STOCK REVIEWS	76
O519	PREPARE WORK REQUESTS FOR BENCH STOCK LISTING LABELS	74
O511	COORDINATE BENCH STOCK ACTIVITIES WITH BENCH STOCK MONITORS	72
O516	MAINTAIN BENCH STOCK PLACARDS	71
O513	ESTABLISH BENCH STOCKS	70
E235	SIGN ON OR OFF TERMINALS	64
O512	DELIVER BENCH STOCK ITEMS	58
B 40	DIRECT BENCH STOCK FUNCTIONS	53
E219	PERFORM TRANSACTION HISTORIES	51
E228	REPROCESS REJECTED INPUTS	45
A29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS,	34
	CONFERENCES, OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES	
E221	PRINT BAR CODE LABELS	32
A8	DETERMINE WORK PRIORITIES	30
E238	UTILIZE CONSOLIDATED TRANSACTION HISTORIES (CTHs)	28
E224	PROCESS OR CLEAR DELINQUENT OR SOURCE DOCUMENTS	26
F241	ESTABLISH OR MAINTAIN DD FORMS 1348-6 SUSPENSE FILES	25
P542	PREPARE DIFM TINS	24
E211	MAINTAIN STATUS BOARDS, GRAPHS, OR CHARTS	24
W734	ACCEPT OR RECEIVE PROPERTY	22
E222	PROCESS EMERGENCY WALK-THROUGHS	20
P538	MONITOR STATUS OF DIFM ITEMS	20
E213	MONITOR MANAGEMENT NOTICES	20

#### MATERIEL CONTROL CLUSTER

<u>TASKS</u>		PERCENT MEMBERS PERFORMING
X790	BRIEF MAINTENANCE ON SUPPLY STATUS	89
X794	INTERPRET DAILY DOCUMENT REGISTERS (DO4 REPORTS)	89
E235	SIGN ON OR OFF TERMINALS	<b>8</b> 6
X799	PERFORM DAILY REVIEWS AND UPDATES ON DIFM LISTINGS (D23)	<b>8</b> 6
E215	MONITOR UNSERVICEABLE DUE-IN FROM MAINTENANCE (DIFM) LISTINGS	82
X805	PROCESS CORE AUTOMATED MAINTENANCE SYSTEM (CAMS) INPUTS	79
X810	SUBMIT CANCELLATION REQUESTS	79
X809	RESOLVE DIFFERENCES BETWEEN SUPPLY AND MAINTENANCE FOR MATERIEL CONTROL FUNCTIONS	<b>7</b> 7
X797	MONITOR TIN PROCESSING	77
P538	MONITOR STATUS OF DIFM ITEMS	66
P523	ESTABLISH BACK ORDERS ON VERIFIED EXPEDITE REQUESTS	64
X800	PERFORM MATERIEL CONTROL SUPPLY FUNCTIONS DURING EXERCISES OR OPERATIONS	61
E204	MAINTAIN FEDERAL LOGISTICS (FEDLOG) DATABASES	59
P539	OBTAIN VERIFICATION OF URGENCY OF NEED DESIGNATOR (UND) A AND B REQUESTS WHEN ITEMS ARE NOT AVAILABLE FOR ISSUE	57
X795	MAINTAIN AUTHORIZATION FILES FOR UND A AND B REQUESTS	57
X798	PARTICIPATE IN SEMIANNUAL BENCH STOCK REVIEWS FOR MATERIEL CONTROL FUNCTIONS	50
F241	ESTABLISH OR MAINTAIN DD FORMS 1348-6 SUSPENSE FILES	50
X791	COORDINATE ON LOCAL MANUFACTURING REQUIREMENTS	50
P529	MAINTAIN DIFM HOLDING AREAS	48
O509	CONDUCT BENCH STOCK INVENTORIES	48
W734	ACCEPT OR RECEIVE PROPERTY	45
P542	PREPARE DIFM TINS	45
P522	CONDUCT DIFM RECONCILIATIONS	45
B54	DIRECT MATERIEL CONTROL FUNCTIONS	43
P548	PROCESS ISSUE REQUESTS FROM CUSTOMERS	43
P545	PREPARE INPUTS TO UPDATE DIFM DETAIL RECORDS	43
P537	MONITOR REUSABLE CONTAINER PROGRAMS	41

#### REPAIR CYCLE CLUSTER

		PERCENT MEMBERS
<u>TASKS</u>		PERFORMING
P542	PREPARE DIFM TINS	94
P526	INSPECT DIFM ASSETS	73
P555	TRANSPORT SERVICEABLE OR REPARABLE DIFM ASSETS TO OR FROM UNITS	68
P538	MONITOR STATUS OF DIFM ASSETS	64
P554	TRANSPORT REPARABLE DIFM ASSETS TO TRANSPORTATION PACKING AND CRATING SECTIONS	61
P545	PREPARE INPUTS TO UPDATE DIFM DETAIL RECORDS	61
E235	SIGN ON OR OFF TERMINALS	61
P529	MAINTAIN DIFM HOLDING AREAS	60
E219	PERFORM TRANSACTION HISTORIES	60
P546	PREPARE REQUESTS FOR POST-POST TINS	58
E215	MONITOR UNSERVICEABLE DUE-IN FROM MAINTENANCE (DIFM) LISTINGS	50
W734	ACCEPT OR RECEIVE PROPERTY	47
W772	PICK UP OR DELIVER SERVICEABLE OR NONSERVICEABLE ASSETS	47
E220	PREPARE OR PROCESS TRANSFERS TO DEFENSE REUTILIZATION MARKETING OFFICES	45
P522	CONDUCT DIFM RECONCILIATIONS	45
P533	MAINTAIN REPAIR CYCLE DATA LISTS	45
E228	REPROCESS REJECTED INPUTS	45
P548	PROCESS ISSUE REQUESTS FROM CUSTOMERS	42
P550	RESEARCH DESTINATION OF REPARABLE SHIPMENTS	37
W747	IN CHECK PROPERTY	35
W773	PLACE PROPERTY IN WAREHOUSE BINS, RACKS, OR BAYS	34
P549	PROCESS TURNAROUNDS	34
W754	INSURE SHIPPING DOCUMENTS ARE SECURELY ATTACHED AND PROTECTED	34
B61	DIRECT REPAIR CYCLE SUPPORT FUNCTIONS	32
P527	LOAD, CHANGE, OR DELETE ITEM RECORDS	32
P523	ESTABLISH BACK ORDERS ON VERIFIED EXPEDITE REQUESTS	31

# EQUIPMENT MANAGEMENT JOB

		PERCENT MEMBERS PERFORMING
<u>TASKS</u>		I ENT ORWING
R602	PREPARE INPUTS TO RECORD TRANSFERS OF EQUIPMENT BETWEEN CUSTODY ACCOUNTS	100
R606	PREPARE OR PROCESS EAID OR NON-EAID EQUIPMENT ISSUES AND TINS	95
R609	REVIEW ALLOWANCE SOURCE CODE LISTINGS	93
R601	PREPARE INPUTS TO LOAD, CHANGE, OR DELETE EQUIPMENT AUTHORIZATION INVENTORY DATA (EAID) IN-USE DETAIL RECORDS	91
R608	PROCESS OUTGOING CLEARANCE FOR EQUIPMENT CUSTODIANS	88
R592	MAINTAIN CUSTODIAN AUTHORIZATION/CUSTODY RECEIPT LISTINGS (CA/CRLs)	84
E219	PERFORM TRANSACTION HISTORIES	81
R603	PREPARE INPUTS TO RECORD TRANSFERS OF EQUIPMENT FOR MOBILITY DEPLOYMENTS	79
R605	PREPARE OR PROCESS CUSTOMER JACKETS OR FOLDERS	72
R591	MAINTAIN CONTROL REGISTERS OF NEWLY ASSIGNED EQUIPMENT	72
R587	BRIEF NEWLY ASSIGNED EQUIPMENT CUSTODIANS	72
R607	PROCESS OR REVIEW UPDATES TO AF DATABANKS	70
R595	MAINTAIN OUT-OF-BALANCE LISTINGS	67
E238	UTILIZE CONSOLIDATED TRANSACTION HISTORIES (CTHs)	67
R594	MAINTAIN FILES OF ALLOWANCE SOURCE DOCUMENTS, OTHER THAN CODE LISTINGS	65
R604	PREPARE INPUTS TO TRANSFER ITEMS INTRACOMMAND	63
F247	MAINTAIN MICROFICHE FILES	63
R593	MAINTAIN CUSTODIAN DOCUMENT REGISTERS	63
R599	PERFORM FOLLOW-UP ACTIONS ON DELINQUENT EQUIPMENT ACTION REQUESTS FORWARDED TO OR FROM HIGHER HEADQUARTERS	63
E228	REPROCESS REJECTED INPUTS	53
R598	MONITOR SPECIAL PURPOSE RECOVERABLES AUTHORIZED MAINTENANCE (SPRAM) ASSETS	53
R600	PERFORM JOINT ALLOWANCE SOURCE CODE REVIEWS WITH CUSTODIANS	51
R244	MAINTAIN CUSTODY RECEIPT FILES OR REGISTERS FOR SUPPLY ACCOUNTS	49
R597	MONITOR EXCESS EQUIPMENT PROGRAMS	49
B 47	DIRECT EQUIPMENT MANAGEMENT FUNCTIONS	42
D147	CONDUCT OJT	42

#### **INVENTORY JOB**

		PERCENT
		<b>MEMBERS</b>
<u>TASKS</u>		PERFORMING
K443	CLEAR FREEZE CODES	100
K445	CONDUCT INVENTORIES, OTHER THAN BENCH STOCK OR ADPE	98
K460	RESEARCH INVENTORY DISCREPANCIES	98
K461	RESEARCH SOURCE CODE DOCUMENTS TO CORRECT INVENTORY DISCREPANCIES	95
K453	MAINTAIN LISTINGS OF FROZEN ITEMS RECORDS	95
K444	COLLECT RECAP SHEET DATA	95
K450	INITIATE REVERSE POST ACTIONS INVOLVING INVENTORY DISCREPANCIES	93
K459	RESEARCH CTHs	91
K458	PREPARE OR PROCESS INVENTORY ADJUSTMENT DOCUMENTS	86
E219	PERFORM TRANSACTION HISTORIES	83
K447	COORDINATE ON WAREHOUSE VALIDATIONS OR SCHEDULES	83
K448	DOWNLOAD HAND-HELD TERMINALS (HHTs) TO MICROCOMPUTERS	77
E225	PROCESS REVERSE-POST ACTIONS	76
E202	LOAD FREEZE CODES	76
E238	UTILIZE CONSOLIDATED TRANSACTION HISTORIES (CTHs)	72
K462	UPLOAD HHTs INVENTORY IMAGES TO SBSSs	72
K451	INPUT WAREHOUSE QUANTITIES INTO HHTs	69
K457	PREPARE INVENTORY ADJUSTMENT DOCUMENT REGISTER	69
K452	INVENTORY IN-USE EQUIPMENT, AS REQUESTED	69
K449	ESTABLISH INVENTORY SCHEDULES	57
K454	MONITOR REPORT OF SURVEY PROGRAMS	55
K455	OBTAIN CERTIFICATION SIGNATURES ON CONSOLIDATED INVENTORY ADJUSTMENT REGISTERS	52
E199	INITIATE REVERSE POST REQUESTS	52
K446	CONDUCT PREINVENTORY SURVEYS	50
E208	MAINTAIN REJECT SUSPENSE FILES	50
K456	PERFORM MONTHLY INVENTORY ANALYSIS	48
B50	DIRECT INVENTORY FUNCTIONS	41
E206	MAINTAIN LOGISTICS MARKING AND READING SYMBOLS (LOGMARS)	40
E228	REPROCESS REJECTED INPUTS	36

#### DOCUMENT CONTROL CLUSTER

<u>TASKS</u>		MEMBERS PERFORMING
L464	FILE OR DESTROY SOURCE DOCUMENTS	94
L475	MANAGE DELINQUENT OR SOURCE DOCUMENT PROGRAMS	94
L478	PERFORM QUALITY CONTROL OF SOURCE DOCUMENTS	91
L479	RESEARCH FILES TO SATISFY CUSTOMER INQUIRIES	91
L469	MAINTAIN CONTROLLABLE DOCUMENT FILES	89
L473	MAINTAIN SHIPMENT SUSPENSE IMAGES	89
L470	MAINTAIN DAILY DOCUMENT REGISTERS (DO4 REPORTS)	80
E238	UTILIZE CONSOLIDATED TRANSACTION HISTORIES (CTHs)	66
L472	MAINTAIN LETTERS OF AUTHORIZATION FOR RECEIPT OF CLASSIFIED PROPERTY	66
L465	MAINTAIN CLASSIFIED LISTINGS	63
E219	PERFORM TRANSACTIONS HISTORIES	60
L474	MAINTAIN WEAPONS CONTROL IMAGES OR RECORDS	57
L477	PERFORM COMSEC OR WEAPONS RECONCILIATIONS	57
L466	MAINTAIN COMPLETED COPIES OF INVENTORY ADJUSTMENT	57
E224	PROCESS OR CLEAR DELINQUENT OR SOURCE DOCUMENTS	57
L467	MAINTAIN COMSEC CONTROL IMAGES OR RECORDS	54
L463	CLEAR COMSEC OR WEAPON ERROR LISTS	54
L471	MAINTAIN FIX DOCUMENTATION	54
L468	MAINTAIN CONSOLIDATED TRANSACTION HISTORY REGISTER (R72) SUPPLY REQUIREMENTS	48
L476	MICROFILM SOURCE DOCUMENTS	46
E225	PROCESS REVERSE-POST ACTIONS	46
B46	DIRECT DOCUMENT CONTROL FUNCTIONS	46
L480	RESEARCH OR PROCESS DRMO FOLLOW-UPS	46
E191	BACKUP MICROCOMPUTERS FOR RECOVERY PURPOSES	43
K459	RESEARCH CTHs	31

#### MOBILITY CLUSTER

<u>TASKS</u>		PERCENT MEMBERS PERFORMING
Y815	INSPECT MOBILITY BAG FOR CONTENTS	97
Y825	STORE MOBILITY KIT BAGGAGE OR WEAPONS	95
Y817	ISSUE MOBILITY FIT BAGGAGE OR WEAPONS	93
Y823	MANAGE MOBILITY BAG INVENTORY SYSTEMS	78
Y816	INSPECT NUCLEAR, BIOLOGICAL, OR CHEMICAL (NBC) ACCESSORIES, SUCH AS GAS MASKS	74
Y819	MAINTAIN CUSTODIAL RETENTION RECORDS FOR DEPLOYED MOBILITY BAGS	73
Y811	COMPLY WITH TARIFF SIZING PROCEDURES	69
Y826	TIN OR RE-ORDER MOBILITY DATED ITEMS	69
Y814	DEVELOP OR SUBMIT CHEMICAL WARFARE DEFENSE EQUIPMENT (CWDE) MOBILITY VISIBILITY REPORTS	61
Y820	MAINTAIN MOBILITY AUTHORIZATION LISTINGS	59
Y812	CONDUCT ARMORY OR SECURITY CHECKS	54
Y822	MANAGE CWDE PROGRAMS	53
Y821	MAINTAIN NBC ACCESSORIES	49
Y818	MAINTAIN CUSTODIAL RESPONSIBILITY FOR MOBILITY WEAPONS	49
A8	DETERMINE WORK PRIORITIES	46
B56	DIRECT MOBILITY FUNCTIONS	42
W734	ACCEPT OR RECEIVE PROPERTY	42
Y824	PERFORM PREVENTIVE MAINTENANCE ON MOBILITY WEAPONS	39
Y813	CONFIGURE WAREHOUSES FOR DEPLOYMENT	39
W745	EXAMINE PROPERTY RECEIVED FOR DAMAGE	36
A16	DEVELOP WORK METHODS OR PROCEDURES	36
D147	CONDUCT OJT	34
A5	DETERMINE OFFICE SPACE, EQUIPMENT, OR SUPPLY REQUIREMENTS	32
W738	CONDUCT RE-WAREHOUSING	31

#### PICKUP AND DELIVERY CLUSTER

		PERCENT
		<b>MEMBERS</b>
<u>TASKS</u>		PERFORMING
W772	PICK UP OR DELIVER SERVICEABLE OR NONSERVICEABLE ASSETS	97
W770	PERFORM MINOR OPERATOR MAINTENANCE ON VEHICLES	67
W788	SELECT METHODS OR EQUIPMENT FOR MOVEMENT OF PROPERTY	64
W784	SEGREGATE PROPERTY FOR DELIVERED	58
W734	ACCEPT OR RECEIVE PROPERTY	58
W771	PERFORM SPOT CHECKS OF ASSIGNED BASE SUPPLY VEHICLES	55
W766	OBTAIN AUTHORIZED REPRESENTATIVE SIGNATURES FOR EQUIPMENT	45
W773	PLACE PROPERTY IN WAREHOUSE BINS, RACKS, OR BAYS	33
W737	COMPARE PHYSICAL COUNT WITH INFORMATION CONTAINED IN RECEIVING	33
	DOCUMENTS, TAGS, LABELS, OR MARKINGS	
A29	PARTICIPATE IN STAFF MEETINGS, COUNCIL MEETINGS, BRIEFINGS,	30
	CONFERENCES, OR WORKSHOPS, OTHER THAN TRAINING CONFERENCES	
O512	DELIVER BENCH STOCK ITEMS	27